

The Co-Operative Bank of Rajkot Ltd.

Multi State Co-Operative Bank

42nd **ANNUAL REPORT**

2021-2022



Raj Bank



Glimpses of our 42nd Annual General Meeting for the Financial year 2021-2022 held at The Sayaji Hotel, Rajkot.

The Co-Operative Bank of Rajkot Ltd.

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Know Your Bank

Date of Establishment	Bank Code
24.11.1980	213

RBI Licence No. & Date

ACD. GJ. 219.P - Date : 12.08.1980

M.S.C.S. Registration No. & Date

MSCS/CR/450/2011 - Date : 31.10.2011

Multistate Status	OSS Code
31.10.2011	08672901

PAN No.	TAN No.
AAAAT2423R	RKTT00213D

GST No. (Gujarat)	GST No. (Other than Gujarat)
24AAAAT2423R1ZB	27AAAAT2423R1Z5

• Area of Operation •

Entire State of Gujarat &
Entire State of Maharashtra

Board of Directors

No.	Name	Present Designation	Associated with the bank w.e.f.
1.	Harshadbhai Malani Director from 08.03.2020 to 12.04.2022	Chairman	13.04.2022
2.	Narendrasinh Jadeja	Director	08.03.2020
3.	Gopalbhai Rupapara	Director	08.03.2020
4.	Jayantilal Vasoya	Director	08.03.2020
5.	Dhirendrakumar Patel	Director	05.06.2021
6.	Haresh Parsana	Director	09.04.2022
7.	Mohit Parsana	Director	09.04.2022
8.	Vimalbhai Korat	Director	09.04.2022
9.	Umeshbhai Malani	Director	09.04.2022
10.	Mitul Kumar Donga	Director	09.04.2022
11.	Jayesh Ambaliya	Director	09.04.2022
12.	Tushar Lunagariya	Director	09.04.2022
13.	Harsukhlal Gajera	Director	09.04.2022
14.	Bhavin Chovatiya	Director	09.04.2022
15.	Rajendra Chauhan	Director	09.04.2022
16.	Mansiben Malani	Woman Director	09.04.2022
17.	Rasilaben Talpada	Woman Director	09.04.2022
18.	Takhatsinh Rathod	Prof. Director	31.03.2021

CEO

19.	Julie Savalia	CEO	09.12.2021
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Registered Office

The Co-Operative Bank of Rajkot Ltd.

Multi State Co-Operative Bank

📍 'Sahakar Sarita', Panchnath Road, Rajkot - 360 001 (Gujarat)

☎ 0281 - 2234454 / 2224120 📠 Fax: 0281 - 2236682

✉ info@rajbank.in 🌐 www.rajbank.net

27 Branches

Branch Network

16 ATMs

Sr. No.	Branch Name & Address	Std Code + Phone	At Your Service From	RBI Licence No.	Premises		A	L	F
					Own	Rent			
1	Panchnath Road 'Sahakar Sarita', Panchnath Road, Rajkot-360 001.	0281 2234454 2224120	24-11-1980	ACD.GJ.219. P. Dt. 12-08-1980	✓		✓	✓	✓
2	Gandhigram 'Sahakar Dhara', Dharamnagar Main Road, 150 Ft. Ring Road, Rajkot-360 007.	0281 2575261	10-04-1989	UBD.BL 1937 Dt. 26-10-1987	✓		✓	✓	
3	Saurashtra University Road 'Sahakar Saurabh', Saurashtra Uni. Road, Rajkot-360 005.	0281 2573600 2573601	05-04-1993	UBD. AH-4 Dt. 12-08-1992	✓		✓	✓	
4	Jasdan Chitalia Kuva Road, Jasdan - 360 050.	02821 220830	16-01-1995	UBD. AH/95 Dt. 09-08-1994		✓		✓	
5	Morvi 'Sahakar Sadan', Ravapar Road, Morvi-363 641.	02822 230920	05-06-1995	UBD. AH/96 Dt. 09-08-1994	✓		✓	✓	✓
6	Jetpur 'Sahakar Deep', Kanakia Plot, Jetpur-360 370.	02823 223151	16-01-1996	UBD. AH/94 Dt. 09-08-1994	✓			✓	
7	Upleta Raj Marg, Upleta-360 490	02826 222955 225955	24-03-1998	UBD. AH/334 Dt. 19-06-1997		✓	✓	✓	
8	Gondal Opp. Circuit House, Gondal-360 311.	02825 223143 225143	15-01-1999	UBD. AH/348 Dt. 25-09-1997	✓		✓	✓	✓
9	Sahakar Society Area 'Sahakar Jyot', Hasanwadi Main Road, Nr. Trishul Chowk, Rajkot-360 002.	0281 2363536	26-01-2002	UBD. AH/610 Dt. 10-08-2001	✓		✓	✓	
10	Ranchhod Nagar (Shifted from Raiya Road) D. K. Complex, Near Balak Hanuman, Opp. Water Tank, Pedak Road, Rajkot-7.	0281 2457063	26-05-2014 Shifting Date	UBD. AH/608 Dt. 28-05-2001		✓	✓	✓	
11	Junagadh 'Sardar Bhavan, Maharshi Arvind Marg, Junagadh-362 001.	0285 2621313	31-10-2003	UBD. AH/642 Dt. 28-05-2003		✓	✓	✓	
12	Naranpura 2, Amarnath Society, Naranpura Char Rasta, Ahmedabad-380 013	079 27681234	02-04-2007	UBD. AH/661 Dt. 02-04-2007	✓		✓	✓	✓
13	Maninagar 2, Mihir Tower, Uttam Nagar, Opp. Bus Stop, Ahmedabad-380 008.	079 25462566	02-04-2007	UBD. AH/662 Dt. 02-04-2007	✓			✓	

The Co-Operative Bank of Rajkot Ltd.

Sr. No.	Branch Name & Address	Std Code + Phone	At Your Service From	RBI Licence No.	Premises		A	L	F
					Own	Rent			
14	K K Nagar 31, Vidhata Society, Opp. K K Nagar, Ghatlodiya Road, Ahmedabad-380 061	079 27601987	02-04-2007	UBD. AH/663 Dt. 02-04-2007		✓		✓	
15	Jamnagar Shwetketu, Summair Club Road, Near S.T.Depo, Jamnagar-361 005	0288 2661622 2661633	18-01-2010	UBD. AH/728 Dt. 10-9-2009		✓	✓	✓	
16	Mavdi Chowkdi Mavdi Chowkdi, Opp. Jithariya Hanuman Temple, 150 Ft.Ring Road, Rajkot-360 004.	0281 2364300	05-04-2008	UBD. AH/665 Dt. 02-04-2007		✓	✓	✓	
17	Surendranagar Mega Mall, Bus Stand Road, Surendranagar-363 002	02752 230401 238401	18-08-2008	UBD. AH/695 Dt. 13-08-2008		✓	✓	✓	✓
18	Vaso Main Bazar, Vaso (Kheda)-388 245	0268 2585427	04-10-2010	UBD.AH/753 Dt. 04-10-2010	✓		✓	✓	
19	Nadiad Santram Road, Near Glob Cinema, Nadiad-387 001	0268 2568294	04-10-2010	UBD.AH/754 Dt. 04-10-2010	✓			✓	
20	Anand Nagindas Chambers, M. G. Road, Near Gamdivad, Anand-388 001	02692 242770 244870	04-10-2010	UBD.AH/755 Dt. 04-10-2010	✓			✓	
21	Dakor Laxmiji Road, Near Temple, Dist. Kheda Dakor-388 225	02699 244234	10-10-2011	UBD.AH/774 Dt. 10-10-2011	✓			✓	
22	Yawal Yawal Main Road, Near Chawdi, Yawal-425 301 Dist. Jalgaon (Maharashtra)	02585 261692	09-01-2012	UBD.AH/783 Dt. 02-03-2012		✓	✓	✓	
23	Kothariya Road - Rajkot Govindnagar, Ahead Nanda Hall, Kothariya Main Road, Rajkot-360 003	0281 2366111 2365212	26-05-2014	UBD.AH/825 Dt. 12-08-2013	✓		✓	✓	
24	Keshod Chovatiya Wadi, Nr. Astha Hospital, Junagadh Veraval Highway Road, Keshod-362 220	02871 233155 233156	22-09-2014	UBD.AH/837 Dt. 27-09-2013		✓		✓	
25	Makarpura - Baroda Sun Plaza-2, Near Vadsar Overbridge, 40 Mt. Road, Makarpura, Baroda-390 010	0265 2641500 2642500	25-09-2014	UBD.AH/838 Dt. 27-09-2013		✓		✓	
26	Alkapuri - Baroda Offtel Towers, Alkapuri, R. C. Dutt Road, Baroda-390 007	0265 2341086 2331871	04-10-2014	UBD.AH/896 Dt. 26-11-2014	✓			✓	
27	Dandiya Bazar - Baroda G/F, Ajanta Apartment, Near Lakdi Pul, Dandiya Bazar, Baroda-390 001	0265 2439172	04-10-2014	UBD.AH/897 Dt. 26-11-2014	✓			✓	

A = ATM, L = Locker Facility, F = Franking Machine Facility

Board of Director's Report

Dear Members,

The Board of Directors of Your Bank have great pleasure to present the **42nd Annual Report** on business and operations of The Bank along with the audited financial statements for the Financial Year ended **31st March 2022** as well as the report of activities done by your bank during the year under review.



1. **Management Vision**

After the threatening period of pandemic and lockdowns, F.Y. 2021-22 has been a year of recovery and growth. RBI has started putting emphasis on 'Revive and Reconstruct' as it proposes momentum of reforms in economy. The growth and developments have undoubtedly witnessed ups - downs of pandemic, geopolitical conflicts and domestic inflationary pressures. Still, the overall outlook for F.Y. 2021-22 remained positive for the economy and for the banking sector at large. Your Bank is in process of adopting balanced business model considering the respective risk appetites so as to ensure ideal business mix of Retail Banking segment as well corporate Banking business.

CHAIRMAN'S vision for upcoming years is that your Bank should not only grow strongly but should also become more sturdy organisation that has the capacity to absorb the vagaries of economic cycles of ups and downs. The Bank has undertaken several reforms during the year in order to spur Broad based credit growth. The Bank is also planning to increase the frequency of periodical meetings of Loan Committee so as to reduce the Turn - Around - Time (TAT) for sanctions. Delegation of powers are revised to ensure quick and prompt sanctions for small borrowers. Also, Bank is in process to improve systems and procedures to speed up on sanctions and adding new connections.

On the deposits front also, CASA deposits which are relatively more stable deposits have stood at 40.31%. However, we have been avoiding being complacent and have been internally at the Board level as well as at the Management level - undertaking a lot of brainstorming to etch out a sustainable growth plan for the coming years.

Recently, we have started two-way communication between the Board and / or the Top Management with the actual customer facing personnel viz. various department heads, Zonal heads and the Branch Managers. During the said interaction, each and every aspect of the financial performance with specific emphasis on the finer aspects of business which need due care and attention are discussed.

Recently, a determined efforts has been undertaken to focus on the neglected segment of small size borrowers. The segment was opened up to all branches instead of just to the Centralised Loan Department. Our efforts are continued for developments for new products to cater to each segment. The processes are decentralised and made simpler. The results of this endeavour are expected to show up within 2-3 years. This is the segment which has huge potential for growth.

Further, the Bank is in process of establishing more prudent practices for improved system and control to ensure sustainable growth. The focus is thus to grow in terms of number as well as the quality of business.

2. Performance highlights

The bank's key performance highlights for the financial year ended 31st March-2022 along with previous fiscal year's figures are:

[₹ in Crore]

Sr. No.	Performance Parameters	2022	2021	Change in Amt.	Change in %
1.	Own Funds	549.20	533.69	15.51	02.91 %
2.	Deposits	2803.26	2,637.01	166.25	06.30 %
3.	CASA Deposits	1129.87	1,035.52	94.35	09.11 %
4.	Advances	1633.75	1,593.39	40.36	02.53 %
5.	Total Business	4437.01	4,230.40	206.61	04.88 %
6.	Investment in Government Securities	1017.19	1,047.26	(-) 30.07	(-)02.87 %
7.	Interest Income	234.16	232.76	01.40	00.60 %
8.	Non Interest Income	33.88	34.20	(-) 00.26	(-)00.76 %
9.	Total Income	268.04	266.96	(-) 01.08	(-)00.40 %
10.	Interest Expenses	135.59	135.44	00.15	00.11 %
11.	Operating Expenses	47.91	38.33	09.58	24.99 %
12.	Profit before Income Tax & Provisions	84.54	93.19	(-) 08.65	(-)09.28 %
13.	Net Profit after Income Tax & Provisions	57.26	43.93	13.33	30.34 %
14.	Net Interest Income	98.57	97.32	01.25	01.28 %
15.	Total Assets	3393.23	3,211.28	181.95	05.67 %

3. Appropriation of Net Profit

In accordance with RBI guidelines and the provision of Section 63 of the Multi State Co-Operative Societies Act, 2002, your Board of Directors has recommended and proposed the following appropriations of net distributable profit as under for approval of the General Body at **42nd AGM** of the bank.

Sr. No.	Particulars	Amount (in Rs.)
1.	Statutory Reserve Fund [Under Section 63 (1) (a)]	16,94,42,617.44
2.	Co-Operative Education fund [Under Section 63 (1) (b)]	57,26,784.00
3.	Reserve for Unforeseen Losses [Under Section 63 (1) (c)]	5,72,67,839.00
4.	Investment Fluctuation reserve	4,50,00,000.00
5.	Building Fund	9,00,00,000.00
6.	Proposed Dividend @ 15.00% [Subject to approval of 42 nd AGM]	19,29,75,762.00
7.	Members Gift Expenses [Subject to approval of 42 nd AGM]	1,20,00,000.00
8.	Charity Fund	2,65,384.00
	Proposed Total Appropriation of Net Profit	57,26,78,386.44

4. **Dividend**

Bank has a consistent Dividend payment history. Your Board of Directors have pleased to recommend a dividend @ **15 % p.a.** for the fiscal year 2021-2022, total amounting to **₹ 19.30 crores**.

5. **State of affairs of the bank**

Affairs of our bank are managed in a fair and transparent manner. This is vital to gain and retain the trust of the stakeholders.

6. **Provision for Income tax**

Provision for income tax in F.Y. 2021-2022 has been computed, after considering allowable/inadmissible items as per applicable provision of The Income Tax Act, 1969. The estimated Tax outflow for the current year is **₹ 15.50 crores** which is fully provided for.

7. **Reserve & Surplus**

Bank's Total Reserves after appropriations of net profit for the F.Y. 2020-2021, provisions made during F.Y. 2021-2022 and statutory transfers as required by, Reserves of the bank stood at **₹ 423.63 Crores**. Which registering growth of **05.34 %** over the year.

8. **Membership**

During the year under review, the numbers of regular members of the bank as on 31st March 2022 are stood at **81,202** and Nominal Members stood at **88**.

9. **Share Capital**

Bank's Authorized Share Capital is **₹ 200.00 crores**. Bank's paid-up share capital declined by **04.55 %** to **₹ 125.56 crores** as on 31.03.2022 in comparison of previous year's paid-up share capital of **₹ 131.55 Crores**.

10. **Capital to Risk Assets (CRAR)**

Under the prudential regulatory regime, capital adequacy has assumed utmost importance. The CRAR of our bank stood at **23.25 %** as on 31st March 2022 which was **22.61 %** in the corresponding previous year ended 31.03.2021. This can be considered quite satisfactory as compared to 9 % benchmark as prescribed by RBI.

11. **Deposits**

Bank's deposits stood at **₹ 2,803.26 crores** as on 31st March 2022 which shows marginal increase from the previous year, registering growth of **06.30 %**.

Bank's CASA deposits stood at **₹ 1,129.87 crores** as on 31.03.2022, which is **40.31 %** of total deposits. Bank's **Cost of Deposit is 05.03 %**, which is nearest to the ideal Cost of deposit in the prevailing banking sector.

12. DICGC

The Deposit of customers continue to be insured in terms of Deposit Insurance and Credit Guarantee Corporation (DICGC) Act, 1961 as amended from time to time. Our bank is regular and prompt in payment of DICGC insurance premium to DICGC. A total amount of ₹ 3.67 crores is paid by the bank towards Insurance premium to DICGC during the F.Y. 2021-2022 and there are no arrears payable to DICGC. Insurance Coverage for Depositors has been increased by DICGC from 1 lac to 5 lacs w.e.f. 04.02.2020.

13. Credit Expansion

Despite of the challenging and stressed market conditions prevailing since last few years, bank had retained advances with the help of hard work of the entire team of the Bank by constant review of the business needs of our customers in the prevailing economic situations, under the able and participative leadership of CEO - Julie Savalia.

Due to simple, fast and co-operative working culture in granting, our Bank's gross advances portfolio reached at the new high of ₹ 1,633.75 Crores as on March 31, 2022 from total Advances of ₹ 1,593.39 crores in the corresponding previous F.Y. ended on March 31, 2021. Bank's **Credit – Deposit Ratio stood at 58.28%**.

14. Management of stressed Asset (NPA)

From last few years, the entire banking sector is facing stressed situation due to growth in Non-performing Assets (NPAs). The rise in slippages attributed mainly due to Stress in major sectors of the country. As stated earlier, in the year under review the economic condition of our country was not up to the mark. As a result thereof, there was considerable increase in NPAs in banking industry as a whole. Your Bank endeavors to maintain a good asset quality ratio. As per the current banking scenario which is facing serious challenge to maintain the asset quality, your Bank has done reasonably well in controlling the slippages of accounts into NPAs as well as in the recovery of the old NPA accounts.

As the banking industry has witnessed a sharp increase in the NPAs in entire banking industry, our bank's Gross NPA as on 31.03.2022 stood at ₹ 93.72 Crores which forms 05.74 % of the total advances of ₹1,633.75 Crores during the year under review. The NPAs are amounts substantially secured by Prime as well as collateral securities. In this respect, as a preventive measures Bank has made strategy for curtailing the addition also. **Net NPA** of the bank is stood at **00.53 %** as on 31st March 2022.

Bank holds sufficient amount of Bad and doubtful Debt Reserve (BDDR) to meet contingencies.

15. Pradhan Mantri Bima Yojana (PMJJBY / PMSBY)

Your Bank has extended Pradhan Mantri Bima Yojana facility to its customers through tie-up with Life Insurance Corporation of India for Pradhan Mantri Jeevan Jyoti Bima Yojana (PMJJBY). We have also tied up with The Oriental Insurance Company Ltd. for providing services under Pradhan Mantri Suraksha Bima Yojana (PMSBY).

16. Branch Network

The Branch strength of the bank as on March 31, 2022 stood at **27 branches** spreaded across Gujarat & Maharastra.

17. **ATMs**

Our ATMs extend **24x7** hour service. Bank is now rendering services through total of **16 On-site ATM** centers. ATMs Centers are provided with security guards and equipped with CCTV cameras. All our ATMs are upgraded with latest technology as per the requirement of Regulatory Authorities from time to time.

18. **Core Banking Development**

Bank is in the process of implementing new CBS software to improve processes and systems to make your Bank more customer friendly.

19. **Rupay Debit Card**

Our Bank provides RuPay Platinum Debit Card and RuPay Classic Debit Card in association with National Payments Corporation of India (NPCI). RuPay Debit Card is accepted at over **2.58 Lakhs ATMs** across India. Further, RuPay Platinum Debit Card which provides various other facilities such as Cash back offers etc. RuPay Debit Card can be used for availing various services. Cardholders can use this card at Shopping Malls or can swipe that at POS machines.

20. **Locker Service**

Our bank is the first bank in the Saurashtra Region to introduce **Digital Locker card** for locker holders of the bank. At present Our bank extends locker service at various branches of the bank on charging of very reasonable locker rent amount within the purview of applicable rules & regulations as amended from time to time.

21. **Stamp Franking Service**

Bank extends **Stamp franking service at 5 branches** of the bank to the members and public at large. Branches provide franking facility for any amount.

22. **Office365**

Bank is using application Office365 for its employees. Office365 provides a productivity suite of applications for the employees of our Bank. This has enabled employees to access the Banks e-mail and other services like one Drive, Skype and others from anywhere, reducing the dependency on office desktop. The Office365 suite of application has replaced the old e-mail solution in our Bank.

23. **IT Initiatives**

In this digital era, to compete with various banks, our bank had successfully implemented core banking solution so that customer can do banking from any of the branch of the bank. Our Bank extends SMS Alerts facility, POS machine facility, RTGS/NEFT facility free of cost, ECS, NACH as well as **Missed Call Alert Balance Inquiry (Inquiry No. – 70434 70435), WhatsApp Banking (view only), Mobile Banking (IMPS)** etc.

Bank is committed to provide its customers continued services without any interruptions. Meanwhile bank has approached RBI to obtain direct membership of RBI for Centralized Payment System for RTGS/NEFT, UPI, BBPS, etc. for better customer services.

Moreover, Your Bank is also planning to cater to its customers by providing digital banking services like Internet Banking (View Only Facility) etc. in upcoming year.

24. Audit and Inspection

Bank has a sound and effective risk-focused audit mechanism in place for its operations which plays an important role in maintenance, assessment and effectiveness of bank's internal control system and procedures. All Audit activities are guided by well-defined Audit Policy of the bank. Bank's Audits are being carried out by the external as well as by the in-house Auditors also.

24.1 Concurrent Audit System

The Bank has Concurrent Audit System of conducting for all the Branches by the independent CA firm for better control on the working of the Bank as per their scope of work. During the year under review, all the branches of the bank were covered under the Concurrent Audit system of the bank.

24.2 Internal Audit

The Board has adopted policies and procedures for ensuring orderly and efficient conduct of its business including adherence to the bank's Policies, the safeguarding of its assets, detection of Frauds and errors, the accuracy and completeness of the accounting records and the timely preparation of reliable financial disclosures. Our Banks' internal audit function evaluates effectiveness of controls and the adherence to internal processes and procedures. The Audit Committee of the Board of Directors reviews the adequacy and effectiveness of the internal control system and suggests improvements to strengthen the same.

24.3 Statutory Audit

M/s. R K Doshi & Co. LLP, Chartered Accountants, were appointed during the previous year, carried out Statutory Audit of the bank for the F.Y. 2021-2022. The Statutory Auditors have completed their audit assignment and submitted their report.

24.4 Information Technology, System Audit & Cyber Audit

The Systems Audit of all information Technology related activities at Data Centre and 27 Branches of the bank were conducted by ISO 24001 certified company having Qualified Chartered Accountants & ISA Auditors to assess the IT related risks, as a part of the periodic audit. IS Audit of centralized IT establishments is also carried out. In line with RBI guidelines on ensuring Cyber Security of IT System of the Bank, we have appointed a firm to conduct Cyber Security audit for F.Y. 2021-2022. Various IS audit and Cyber Security policies are in place & prepared according to RBI guidelines as amended from time to time and their proper implementation is ensured across all segments of our Bank.

24.5 RBI inspection

Reserve Bank of India conducted inspection of the Bank as per Section 35 of the Banking Regulation Act, 1949 (AACS) with reference to the financial position of the bank as on March 31, 2021.

The Co-Operative Bank of Rajkot Ltd.

25. Human Resource Management

Human capital is the back bone for any organization to achieve desired goals. Our Bank's HR Policies are being constantly reviewed to align with business goals of the bank. The key to long-term success is talent management. **Your Bank considers its employees as its core strength** and is proud of its performance-oriented culture. The recruitment of employees, developing of existing employees, devising new HR processes & procedures, devising differential pay packages, motivation and retention of skilled employees through job rotation, job enrichment, training and empowerment, open communication, are regularly undertaken by the Human Resource Department (HRD). **The summarized HR Profile as on 31st March 2022 is as under:**

Staff Setup as on 31.03.2022

CEO	DGM	AGM	M	DM	AM	CLK	CLA	Assi	Total
01	01	21	16	22	64	70	07	28	230

Employee Strength

Our Bank's overall employee strength reduced by 12 during F.Y. 2021-2022 due to retirement, death, resignation including VRS etc. A brief summary is given hereunder:

1. Number of Employees as on 31.03.2021	242
2. Number of Employees recruited during the year 2021-2022	04
3. Sub Total	246
4. Less: Number of Employees left during the year 2021-2022 due to:	
4.1. Natural Death / Accidental Death	01
4.2. Retirement	06
4.3. Termination	---
4.4. Dismissals	---
4.5. Resignations including VRS	09
5. Number of Employees as on 31.03.2022 (3 - 4)	230

26. Management

During the year Board met 16 times. The Board meets regularly at least once in a month and holds additional meeting as and when required. The Board took important decision related to credit, framing, reviewing policies of the Bank.

27. Material Changes and Commitments

There have been no material changes in the accounting policy during the year under review and Commitment affecting the financial position of the bank which have occurred between the end of the financial year of the bank to which the financial statements relate and date of the Report.

The Co-Operative Bank of Rajkot Ltd.

28. Corporate Social Responsibility (CSR)

Our Bank always places interest of common man, at its core. Bank believes in extending help to less fortunate and underprivileged members of the society. CSR is a continue part of commitment of our Bank for developing the quality of life of the community and society as a whole. Our Bank continuously contributes to the needy by extending help, encouraging several activities for the benefit of society/people, which includes donations to organizations engaged in social activities, assistance to the kin of deceased members, etc. The members of Board of Directors support such activities by remaining present in various such functions.

29. e-lobby

Bank has introduced experience of Self service banking 24 x 7. With an intent of immense help in customer convenience and to provide round the clock availability of services at various branches of the Bank, Bank has set up concept of e-lobby. Details of the machine installed in TCBRL 24 x 7 e-lobby are as under:

1. Cash Recycler: Customer can deposit as well as withdraws cash from this machine.

2. ATM Machine: Customer can withdraws cash from machine 24x7.

3. Self Service Passbook Printer (SSBPB): An automated kiosk where our bank's customers can print by themselves their passbooks.

4. Cheque Deposit Machine: This machine provides Cheque Deposit facility to customers 24x7.

30. Awards and Accolades

During the year under review, bank has received '**Best Investment Initiative Award**' in Large UCB Category hosted by Banking Frontier.

31. Acknowledgements

31.1 Your Board of Directors wishes to place on record a sincere thanks and gratitude to all the members, customers, well-wishers and all other stakeholders of the Bank for their continuous support, trust and confidence that they have reposed in us and in the Bank. We also express thanks to print and electronic media for their co-operation from time to time.

31.2 Your Board of Directors also places on record our sincere thanks and gratitude to various authorities, RBI & all other regulatory authorities and our bankers for their valuable guidance, support and co-operation throughout the year.

31.3 Your Board of Directors also convey a sincere thanks to entire staff members, Concurrent auditors, Internal Auditors, Cyber Security Auditors, Statutory Auditors, ISA Auditors, valuers, Legal Advisors, Lawyers and Tax Consultants, other Consultants, Architects and Vendors for their Co-operation and guidance during the year.

31.4 A sincere thanks to all the members of Board of Directors for their selfless support. **We are also thankful to Members of various committees of Board & Board of Management for their dedicated and committed contributions.**

31.5 A sincere thanks to **CEO – Mrs. Julie Savalia** for her valuable guidance, loyalty, dedication, hardwork, devotee services and wholehearted involvement in achieving banks' desired goals and achievement of vision and mission in true sense including providing excellent services to the customers of the Bank throughout the year.

31.6 We earnestly desire to make rapid progress making our services more and more efficient and customer centric. We solicit your co-operation and support in all over future endeavors.

Thanks to one and all.

For **and on behalf of the Board**



Harshad Malani
Chairman

Date : 14.06.2022

Place : Rajkot

Statutory Auditor's Report for the year ended on March 31st, 2022

To,
The Members
The Co-Operative Bank of Rajkot Ltd.

Report on the Financial Statements

1. We have audited the accompanying financial statements of ***The Co-Operative Bank of Rajkot Ltd.*** having its registered office at Rajkot which comprise the **Balance Sheet as at March 31st, 2022** and also the **Profit and Loss Account** for the year then ended and a summary of significant accounting policies and other notes & disclosures.

Management's Responsibility for the Financial Statements

2. Management is responsible for the preparation of these financial statements that give a true and fair view of the financial position and financial performance of the Bank in accordance with Banking Regulation Act 1949 and the guidelines issued by the Reserve Bank of India and Multi State Co-Operative Societies Act & Rules 2002 of India in accordance with the Accounting Standards/Principles issued by The Institute of Chartered Accountants of India. This responsibility includes design, implementation and maintenance of internal control relevant to the preparation and presentation of the financial statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

3. Our responsibility is to express an opinion on these financial statements based on our audit. We have conducted our audit in accordance with Standards on Auditing issued by The Institute of Chartered Accountants of India. Those Standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatements.
4. An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgement, including the assessment of the risk of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Bank's preparation and fair presentation of the financial statements in order to design audit procedures that are

appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Bank's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

5. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

6. In our opinion and to the best of our information and according to the explanations given to us, the said financial statements together with the Significant Accounting Policies and Notes thereon give the information required by Banking Regulation act, 1949 as well as Multi-State Co-operative Societies Act, 2002 and Rules made there under in the manner so required for the Urban Co-operative Banks and give a true and fair view in conformity with the accounting principles generally accepted in India:

- (a) In the case of the **Balance Sheet** of the **state of affairs** of the Bank as at **March 31st, 2022** and
- (b) In the case of the **Profit and Loss Account** of the **profit** for the year ended on that date.

Report on other Legal and Regulatory Requirements

7. The Balance Sheet and the Profit and Loss Account have been drawn up in Form "A" and "B" respectively of the Third Schedule of the provisions of Section 29 of Banking Regulation Act, 1949 and Multi-State Co-Operative Societies Act, 2002 and rules made there under as amended from time to time.
8. As required by Section 73 (4) of Multi State Co-operative Societies Act, 2002 as amended from time to time and subject to the limitations of the audit indicated in paragraph above and subject to the limitation of disclosure required therein,

We report that

- i. We have obtained all the information and explanation which to the best of our knowledge and belief were necessary for the purpose of our audit and have found them to be satisfactory.
- ii. In our opinion, proper books of account as required by law have been kept by the Bank so far as appears from our examination of those books and proper returns adequate for the purpose of our audit have been received from the branches.

- iii. The transactions of the Bank which came to our notice have been within the powers of the Bank.
 - iv. The Balance Sheet and the Profit and Loss Account dealt with by this report are in agreement with the books of account and returns.
 - v. The accounting standards adopted by the Bank are consistent with those laid down by accounting principles generally in India so far as applicable to Banks.
9. As per the information and explanations given to us and based on our examination of the books of account and other records, we have not come across material instances as per Rules 27(3) of Multi State Co-operative Societies Rules, 2002.

As per rule 27(3)(a-f)

- a. During the course of audit, no such transactions which appear to be contrary to the provisions of the Act, the rules or the bye-laws of the bank have taken place.
- b. During the course of audit, no such transactions which appear to be contrary to the guidelines issued by the Reserve Bank of India have taken place.
- c. During the course of audit, any money belonging to the bank which appears to the auditor to be bad or doubtful for recovery have been classified as per IRAC Norms as prescribed by the RBI from time to time subject to notes to the accounts.
- d. During the course of audit, Bank has granted loans to directors and their relatives in the form of FDOD/ FD Loan in tune with the RBI guidelines issued from time to time.
- e. We have been informed by the bank that there are certain observations w.r.t. RBI Inspection Report w.r.t. 31.03.2021 as mentioned in Inspection Report.
- f. No any other matter has been specified by the Central Registrar in this regard during the year under audit.

For **M/s. R K Doshi & Co LLP**
Chartered Accountants

Bharat J. Mithani
Partner

Membership No. 032536
FRN : 102745W / W100242

Place : Rajkot
Date : 13.06.2022

The Co-Operative Bank of Rajkot Ltd.

Balance Sheet as on 31.03.2022

[Amount in ₹]

Capital and Liabilities				As on 31.03.2022	As on 31.03.2021
1. Capital					
(i) Authorised Capital [8,00,00,000 Shares of Rs. 25.00 each]				200,00,00,000.00	200,00,00,000.00
(ii) Subscribed Capital*				125,56,28,550.00	131,55,21,775.00
(iii) Amount Called up*				125,56,28,550.00	131,55,21,775.00
1. Less : Calls unpaid				---	---
* Breakup of (ii) Subscribed Capital & (iii) Amount Called up					
31.03.2022		31.03.2021			
No. of Shares	Face Value Rs.	No. of Shares	Face Value Rs.		
8,87,850	12.50	9,00,850	12.50	1,10,98,125.00	1,12,60,625.00
4,96,46,697	25.00	5,20,35,926	25.00	124,11,67,425.00	130,08,98,150.00
34,540	50.00	34,540	50.00	17,27,000.00	17,27,000.00
16,360	100.00	16,360	100.00	16,36,000.00	16,36,000.00
Total of [1 (iii)]				125,56,28,550.00	131,55,21,775.00
Of 1 (iii) above held by					
(a) Individuals				125,56,28,550.00	131,55,21,775.00
(b) Co-Operative Institutions					---
(c) State Government					---
2. Reserve Fund and Other Reserves					
(i) Statutory Reserve				148,83,38,910.55	137,12,90,556.73
(ii) Agricultural Credit Stabilisation Fund				---	---
(iii) Building Fund				20,10,20,042.77	20,10,20,042.77
(iv) Dividend Equalization Fund				---	---
(v) Special Bad Debts Reserve				---	---
(vi) Bad and Doubtful Debts Reserve				83,44,45,170.00	96,34,45,170.00
(vii) Investment Depreciation Reserve				6,05,13,200.00	9,59,15,000.00
(viii) Other Funds and Reserves					
1. Investment Fluctuation Reserve				23,62,60,000.00	16,12,60,000.00
2. Revaluation Reserve				31,45,72,266.33	33,35,75,725.33
3. Charity Fund				22,51,445.99	32,77,525.99
4. General Provision for BDR on standard assets				9,00,00,000.00	9,00,00,000.00
5. Special Reserve				7,00,04,000.00	7,00,04,000.00
6. Reserve for Unforeseen Losses				29,14,88,797.62	24,75,56,220.62
7. Reserve for Income Tax (Contingent Liability)				1,47,50,000.00	1,47,50,000.00
8. General Provision for BDR due to COVID-19				---	---
9. Reserve for Cyber Security				6,00,00,000.00	3,00,00,000.00
Total of [2]				366,36,43,833.26	358,20,94,241.44

Continue on next page...

Balance Sheet as on 31.03.2022

[Amount in ₹]

Property and Assets		As on 31.03.2022	As on 31.03.2021
1	Cash		
1.1	Cash in Hand	20,51,03,092.00	27,52,53,342.00
1.2	Cash in ATM	3,33,30,600.00	2,57,14,000.00
	Total of 1.1 to 1.2	23,84,33,692.00	30,09,67,342.00
1.3	Current Account Balance With Reserve Bank of India	3,50,00,000.00	3,30,00,000.00
1.4	Current Deposits		
	(a) Balances with State Bank Of India		
	1. State Bank of India	3,22,63,000.00	2,40,73,051.32
	Total of 1.4 (a)	3,22,63,000.00	2,40,73,051.32
	(b) Balances with SCB & CCB of the District		
	1. Gujarat State Co-Operative Bank Ltd.	3,00,000.00	2,50,000.00
	2. Rajkot District Co-Operative Bank Ltd.	9,42,60,000.00	1,16,04,850.00
	3. Ahmedabad District Co-Operative Bank Ltd.	5,00,000.00	5,00,000.00
	4. Kaira District Central Co-Operative Bank Ltd.	5,84,000.00	14,45,437.59
	5. Jalgaon District Central Co-Operative Bank Ltd.	5,100.00	82,843.34
	Total of 1.4 (b)	9,56,49,100.00	1,38,83,130.93
	Total of 1 [1.1 to 1.4]	40,13,45,792.00	37,19,23,524.25
2.	Balance with Other Banks		
	(i) Current Deposits		
	1. AXIS Bank	19,60,000.00	3,39,28,581.74
	2. ICICI Bank	9,00,00,000.00	18,01,80,000.00
	3. UCO Bank	---	3,60,00,000.00
	4. Bank of Baroda	48,05,00,000.00	35,67,21,333.85
	5. Union Bank of India	28,15,000.00	11,03,865.43
	6. Central Bank of India	10,50,000.00	16,30,539.08
	7. HDFC Bank	6,73,44,529.38	6,38,77,987.10
	8. Yes Bank	35,28,16,379.19	24,14,37,819.01
	9. IDBI Bank	32,77,58,024.40	32,32,20,221.10
	10. Kotak Mahindra Bank	2,40,000.00	3,10,297.20
	11. IndusInd Bank Ltd.	5,01,00,000.00	5,08,05,134.00
	12. Bank of India	17,29,69,320.00	5,35,00,000.00
	13. DCB Bank	3,00,000.00	10,50,000.00
	14. Bandhan Bank	4,00,00,000.00	8,00,00,000.00
	15. AU Small Finance Bank Ltd.	1,00,000.00	5,50,000.00
	16. Suryoday Small Finance Bank Ltd.	---	1,50,000.00
	17. IDFC First Bank Ltd.	---	2,50,000.00
	Total of [2 (I)]	158,79,53,252.97	142,47,15,778.51

Continue on next page...

[Amount in ₹]

Capital and Liabilities	As on 31.03.2022	As on 31.03.2021
3. Principal / Subsidiary / State Partnership Fund Account		
For Share Capital of		
(i) Central Co-Operative Banks	---	---
(ii) Primary Agricultural Credit Societies	---	---
(iii) Other Societies	---	---
Total of 3 [i+ii+iii]	---	---
4. Deposits and Other Accounts		
(i) Fixed Deposits		
(a) Individuals	1224,92,26,429.50	1197,56,07,063.50
(b) Central Co-Operative Banks	---	---
(c) Other Societies	448,47,39,075.80	403,93,15,721.80
Total of 4 (I)	1673,39,65,505.30	1601,49,22,785.30
(ii) Savings Bank Deposits		
(a) Individuals	852,23,59,025.24	785,07,47,620.95
(b) Central Co-Operative Banks	---	---
(c) Other Societies	42,05,63,581.68	37,34,27,668.05
Total of 4 (ii)	894,29,22,606.92	822,41,75,289.00
(iii) Current Deposits		
(a) Individuals	30,80,39,808.46	24,67,33,851.14
(b) Central Co-Operative Banks	---	---
(c) Other Societies	204,77,07,916.35	188,42,82,381.50
Total of 4 (iii)	235,57,47,724.81	213,10,16,232.64
(iv) Money at call and short notice		---
Note : Detail Break-up of deposit (Annexure-1) Total of 4 [i+ii+iii+iv]	2803,26,35,837.03	2637,01,14,306.94
5. Borrowings		
(i) From the Reserve Bank of India / National Bank State / Central Co-Operative Bank		
(a) Short-term loans, cash credits & overdrafts	---	---
Of which secured against,		
(A) Government & other approved securities		
(B) Other tangible securities		
(b) Medium-term loans	---	---
Of which secured against,		
(A) Government & other approved securities		
(B) Other tangible securities		

Continue on next page...

[Amount in ₹]

Property and Assets	As on 31.03.2022	As on 31.03.2021
(ii) Savings Bank Deposits	---	—
(iii) Fixed Deposits		
(a) FDR with State Bank of India	---	—
Total of 2 (iii) (a)	---	—
(b) FDR with SCB & CCB of the District	---	—
Total of 2 (iii) (b)	---	—
(c)		
1. ICICI Bank	1,95,00,000.00	---
2. HDFC Bank	73,83,00,000.00	55,00,00,000.00
3. IndusInd Bank Ltd.	50,00,00,000.00	50,00,00,000.00
4. DCB Bank	25,95,00,000.00	20,25,00,000.00
5. YES Bank	3,00,00,000.00	50,00,000.00
6. AU Small Finance Bank Ltd.	20,00,00,000.00	20,00,00,000.00
7. Bandhan Bank	100,00,00,000.00	25,00,00,000.00
8. Suryoday Small Finance Bank Ltd.	5,00,00,000.00	20,00,00,000.00
9. IDFC First Bank Ltd.	30,00,00,000.00	50,00,00,000.00
Total of 2 (iii)	309,73,00,000.00	240,75,00,000.00
Total of [2 (iii)a+b+c]	309,73,00,000.00	240,75,00,000.00
Total of 2 [i+ii+iii]	468,52,53,252.97	383,22,15,778.51
3. Money at Call and Short Notice		
1. Term Money with STCI Primary Dealer Ltd.	---	---
2. With IDBI Bank Ltd.	---	10,00,00,000.00
3. STCI Primary Dealer Ltd.	---	---
4. With HDFC Bank Ltd.	---	10,00,00,000.00
Total of [3]	---	20,00,00,000.00
4. Investments		
(i) In Central and State Government Securities (at book value)		
1. Investments in Central Government Securities	457,28,37,695.00	355,26,22,014.00
2. Investments in State Government Securities	540,08,59,786.00	617,91,76,874.00
3. Treasury Bills	19,82,01,600.00	74,08,19,500.00
Face value Rs. 1021,68,10,000.00		
Market Value Rs. 1001,80,36,683.96		
Total of [4 (I)]	1017,18,99,081.00	1047,26,18,388.00

Continue on next page...

[Amount in ₹]

Capital and Liabilities	As on 31.03.2022	As on 31.03.2021
(c) Long-term loans	---	---
Of which secured against,		
(A) Government & other approved securities		
(B) Other tangible securities		
(ii) From the State Bank of India		
(a) Short-term loans, cash credits and overdrafts	---	---
Of which secured against,		
(A) Government & other approved securities		
(B) Other tangible securities		
(b) Medium-term loans	---	---
Of which secured against,		
(A) Government & other approved securities		
(B) Other tangible securities		
(c) Long-term loans	---	---
Of which secured against,		
(A) Government & other approved securities		
(B) Other tangible securities		
(iii) From the State Government		
(a) Short-term loans	---	---
Of which secured against,		
(A) Government & other approved securities		
(B) Other tangible securities		
(b) Medium-term loans	---	---
Of which secured against,		
(A) Government & other approved securities		
(B) Other tangible securities		
(c) Long-term loans	---	---
Of which secured against,		
(A) Government & other approved securities		
(B) Other tangible securities		
(iv) Loans from other sources	---	---
(source and security to be specified)		
Total of 5 [i+ii+iii+iv]	---	---
6. Bills For Collection Being Bills Receivable (As per Contra)		
6.1 Inward Bills for Collection (IBC)	---	---
6.2 Outward Bills for Collection (OBC)	2,05,277.00	2,05,277.00
Total of [6]	2,05,277.00	2,05,277.00

Continue on next page...

[Amount in ₹]

Property and Assets		As on 31.03.2022	As on 31.03.2021
(ii) Other Trustee Securities	Total of [4 (ii)]	---	---
(iii) Shares in Co-Operative institutions other than in item No. (5) below	Total of [4 (iii)]	---	---
(iv) Other Investments			
(i) Non SLR Security		1,51,377.00	1,51,377.00
(ii) Investment in Mutual Fund		120,98,18,345.26	20,20,18,093.91
	Total of [4 (iv)]	120,99,69,722.26	20,21,69,470.91
	Total of 4 [i+ii+iii+iv]	1138,18,68,803.26	1067,47,87,858.91
5. Investments Out of The Principal / Subsidiary / State Partnership Fund			
In Shares of			
(i) Central Co-Operative Banks		---	---
(ii) Primary Agricultural Credit Societies		---	---
(iii) Other Societies		---	---
	Total of 5 [i+ii+iii]	---	---
6. Advances			
(i) Short Term Loans, CC, OD & Bills Discounted			
Of which secured against,			
(a) Government and other approved securities		53,66,257.00	21,91,593.00
(b) Other tangible securities		866,60,48,560.94	825,92,57,961.17
(c) Unsecured advances		8,14,207.77	8,14,207.77
	Total of [6 (I)]	867,22,29,025.71	826,22,63,761.94
Of the advances above			
Amount Due from individuals		867,22,29,025.71	826,22,63,761.94
Amount Overdue		2,39,32,711.51	3,38,64,993.00
Amount Considered bad & doubtful of recovery		50,26,15,864.29	48,44,25,012.54
(ii) Medium Term Loans			
Of which secured against,			
(a) Government and other approved securities		---	---
(b) Other tangible securities		743,13,75,318.18	742,81,48,303.46
(c) Unsecured advances		4,84,40,265.50	6,84,53,606.00
	Total of [6 (ii)]	747,98,15,583.68	749,66,01,909.46
Of the advances above			
Amount Due from individuals		747,98,15,583.68	749,66,01,909.46
Amount Overdue		3,07,41,191.80	2,40,37,333.00
Amount Considered bad & doubtful of recovery		43,26,05,117.80	25,94,33,799.47

Continue on next page...

[Amount in ₹]

Capital and Liabilities	As on 31.03.2022	As on 31.03.2021
7. Branch Adjustments	1,31,138.00	---
Total of [7]	1,31,138.00	---
8. Overdue Interest Reserves		
8.1 On Performing Advances	2,09,44,257.17	3,19,88,746.61
8.2 On Non-Performing Advances	107,99,87,887.20	91,55,09,108.13
Total of [8]	110,09,32,144.37	94,74,97,854.74
9. Interest Payable		
9.1 On Savings Deposits	36,35,000.00	20,00,000.00
9.2 On Matured Deposits	40,59,226.86	1,37,87,481.86
Total of [9]	76,94,226.86	1,57,87,481.86
10. Other Liabilities		
(i) Bills Payable	---	---
(ii) Unclaimed Dividends	---	---
(iii) Suspense	---	---
(iv) Sundries		
1. Regular Member Share Application Money	33,950.00	1,28,34,525.00
2. Nominal Member Application Money	75.00	75.00
3. Pay Slips Payable	1,10,72,502.80	72,71,075.34
4. Personal Loanee Benefit Fund	9,57,929.90	9,92,929.90
5. Dividend Payable	86,69,506.00	1,00,92,196.00
6. Expense Payable [Provision]	22,06,992.00	17,24,122.00
7. Sundry Creditors	11,38,388.07	10,36,449.07
8. Provision for Income Tax	15,50,00,000.00	21,50,56,519.00
9. DICGC Claim Received (Vaso Co-Operative Bank Ltd.)	4,30,56,987.45	4,30,56,987.45
10. Advance Locker Rent	1,607.00	545.00
11. TDS Payable	2,38,583.00	2,10,640.00
12. Audit Fees (Provision) Payable	14,46,000.00	5,50,000.00
13. Entrance Fees for New Share Application	1,075.00	1,775.00
14. Deferred Tax Liability	2,42,62,994.40	2,42,62,994.40
15. NFS ATM Payable	2,84,89,510.96	31,93,431.56
16. Provision for output GST Expense	10,09,518.88	8,42,908.22
17. Provision for IBT	26,07,251.08	26,07,251.08
18. Provision for Govt. of India (Agri. DWDR Scheme)	2,48,944.00	2,48,944.00
19. Provision for Clearing Adjustment	2,00,000.00	2,00,000.00
20. Provision for Contribution to GGCA Fund	1,15,00,000.00	1,87,00,000.00
21. Provision for Contribution to GLES Fund	1,23,00,000.00	1,51,00,000.00
22. NFS Charge back & Adjusted	42,072.52	18,906.00
23. Professional Tax Payable	---	7,200.00
24. Provident Fund Payable	37,26,610.00	---
25. Centralised TDS Payable	18,409.00	848.00

Continue on next page...

[Amount in ₹]

Property and Assets	As on 31.03.2022	As on 31.03.2021
(iii) Long Term Loans		
Of which secured against,		
(a) Government and other approved securities	---	---
(b) Other tangible securities	18,54,95,234.00	17,49,90,853.00
(c) Unsecured advances	---	---
Total of [6 (iii)]	18,54,95,234.00	17,49,90,853.00
Of the advances above		
Amount Due from individuals	18,54,95,234.00	17,49,90,853.00
Amount Overdue	---	---
Amount Considered bad & doubtful of recovery	19,46,266.00	---
Note : Detail Break-up of advances (Annexure-2) Total of 6 [i+ii+iii]	1633,75,39,843.39	1593,38,56,524.40
7. Interest Receivable		
7.1 Overdue Interest on NPA (as per contra)	107,99,87,887.20	91,55,09,108.13
7.2 On other Assets - On Non SLR Investment	5,604.00	5,604.00
7.2.1 On Other Bank Deposits	25,81,50,037.00	16,20,04,553.00
7.2.2 On SGL accounts (Central)	6,24,75,709.45	4,69,31,090.34
7.2.3 On SGL accounts (State)	8,57,78,125.00	10,49,45,347.57
7.2.4 On Advances	1,25,56,000.00	42,05,231.61
7.2.5 On T Bills	---	19,01,663.00
Of the Interest Receivable above		
Amount Overdue	---	---
Amount Considered bad & doubtful of recovery	107,99,87,887.20	91,55,09,108.13
Total of [7]	149,89,53,362.65	123,55,02,597.65
8. Bills Receivable Being Bills For Collection (As per Contra)		
8.1 Inward Bills Receivable (IBR)	---	---
8.2 Outward Bills Receivable (OBR)	2,05,277.00	2,05,277.00
Total of [8]	2,05,277.00	2,05,277.00
9. Branch Adjustments	26,07,251.08	26,07,251.08
10. Premises Less Depreciation	39,66,48,066.00	42,14,81,574.00
11. Furniture and Fixture Less Depreciation	6,82,75,408.54	6,55,66,846.42
12. Other Assets		
a. Stocks		
1. Adhesive Stamp Stock	1,33,000.00	18,200.00
2. Adhesive Stamp (Franking Machine)	40,64,558.00	1,69,29,410.00
3. Stock of Silver Coins	2,31,081.94	2,31,081.94

Continue on next page...

[Amount in ₹]

Capital and Liabilities	As on 31.03.2022	As on 31.03.2021
26. Draft Payable	88,35,240.30	---
27. Bills Collection Payable	5,00,000.00	---
28. Provision for Member Gift	2,25,00,000.00	---
29. Provision for Fraud	3,90,00,000.00	---
Total of [10]	37,90,64,147.36	35,80,10,322.02
11. Profit And Loss		
11.1 Profit as per last balance-sheet	43,93,25,769.82	30,86,02,838.82
Less : Appropriations	- 43,93,25,769.82	- 30,86,02,838.82
Add : Profit for the year brought from the Profit and Loss Account	+ 57,26,78,386.44	+ 43,93,25,769.82
Total of [11]	57,26,78,386.44	43,93,25,769.82
Balance Sheet Total	3501,26,13,540.32	3302,85,57,028.82
Contingent Liabilities		
(i) Outstanding liabilities for guarantees issued		
1. Guarantees given on behalf of constituents [In India]	13,72,91,662.00	7,54,88,462.00
2. Guarantees given through Other Bank	19,60,05,750.00	23,31,02,507.00
3. Letter of Credit Issued through Ohter Bank	4,04,22,847.00	12,93,47,222.00
Total of [i]	37,37,20,259.00	43,79,38,191.00
(ii) Others		
1. Claims against the bank not acknowledged as debts	1,39,00,579.22	1,39,00,579.22
2. Deaf (Unclaimed Deposit)	11,17,90,544.31	7,06,74,679.96
Total of [ii]	12,56,91,123.53	8,45,75,259.18
Total of Contingent Liabilities	49,94,11,382.53	52,25,13,450.18

As per our report of even dated

For **M/s. R K Doshi & Co LLP**
Chartered Accountants

Bharat J. Mithani

Partner
Membership No. 032536
FRN : 102745W / W100242

For, **The Co-Operative Bank of Rajkot Ltd.**

Bhumika Kamdar
Manager

Jitubhai Vasoya
Director

Sanjiv Virparia
DGM

Tusharbhai Lunagariya
Director

Julie Savalia
CEO

Harshad Malani
Chairman

Place : Rajkot
Date : 13.06.2022

[Amount in ₹]		
Property and Assets	As on 31.03.2022	As on 31.03.2021
b. Deposits		
1. Electricity Deposit	15,65,465.00	15,32,774.00
2. CBLO Cash Margin Deposit With CCIL	1,00,000.00	1,00,000.00
3. CERSAI Deposit (including Service Tax)	1,794.52	3,280.52
4. Clearing Adjustment A/c	2,04,237.50	1,95,237.50
c. Sundry Assets		
1. Tax Deducted at Source [TDS] & TCS	2,50,691.95	4,11,743.13
2. Advance Tax Paid A.Y. 2021-2022	---	20,75,00,000.00
3. Advance Tax Paid A.Y. 2022-2023	16,90,00,000.00	---
4. Income Tax Refund Receivable A.Y. 2020-2021	1,09,97,430.00	1,09,97,430.00
5. Income Tax Refund Receivable A.Y. 2021-2022	2,00,02,270.00	---
6. Government of India (Agri DWDR Scheme)	2,48,944.00	2,48,944.00
7. DEAF Fund Receivable	1,77,176.37	9,64,682.54
8. Income Receivable	---	---
9. Deferred Tax Asset	1,16,63,818.96	88,96,033.30
10. NFS ATM Receivable	1,15,06,065.19	3,86,06,049.90
11. Centralised Clearing	21,175.00	(2,55,833.00)
12. Cersai Service Tax	325.00	582.60
13. GST Receivable	2,52,027.14	10,16,002.04
14. EBS Project Advance	1,09,000.00	1,09,000.00
15. Advance Payment to Vendors	92,80,988.00	2,97,032.29
16. Receivable for Grant of Ex-Gratia Interest Payment	---	23,06,404.98
17. Commission Income Receivable	1,06,434.86	3,01,740.86
Total of [12]	23,99,16,483.43	29,04,09,796.60
13. Non Banking Assets Acquired In Satisfaction of Claims	---	---
Total of [13]	---	---
14. Profit And Loss	---	---
Balance Sheet Total	3501,26,13,540.32	3302,85,57,028.82

As per our report of even dated

For **M/s. R K Doshi & Co LLP**
Chartered Accountants

Bharat J. Mithani

Partner
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Place : Rajkot
Date : 13.06.2022

For, **The Co-Operative Bank of Rajkot Ltd.**

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Manager

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CEO

Jitubhai Vasoya
Director

Tusharbhair Lunagariya
Director

Harshad Malani
Chairman

Profit and Loss Account for the year ended on 31.03.2022

[Amount in ₹]

Expenditure	Amount 31.03.2022	Amount 31.03.2021
1. Interest On Deposits, Borrowing, Etc.	135,58,64,825.72	135,44,40,634.09
2. Salaries and Allowances and Provident Fund		
2.1 Salary and Allowances	24,13,38,327.00	21,07,56,961.00
2.2 Contribution to Provident Fund	1,72,91,403.00	1,69,34,263.00
2.3 PF Administration Charges Expenses	6,42,831.00	7,63,683.00
2.4 Insurance Premium for Group Gratuity Scheme	2,60,962.00	2,61,634.00
2.5 Insurance Premium for Leave Encashment Scheme	43,291.00	6,187.00
2.6 Medical Reimbursement to employees	35,25,372.00	25,73,000.00
2.7 Insurance Premium for EDLI Scheme	1,93,476.00	2,41,778.00
2.8 Training Seminar Participation Fees	69,246.00	4,000.00
Total of [2]	26,33,64,908.00	23,15,41,506.00
3. Directors and Local Committee Members' Fees and Allowances	---	---
4. Rent, Taxes, Insurance, Lighting Etc.		
4.1 Rent Expenses	1,59,80,115.00	1,78,57,270.00
4.2 Municipal Taxes	20,99,141.00	27,87,485.50
4.3 Professional Tax	47,161.00	44,197.00
4.4 Electricity Charges	61,48,927.15	63,32,112.07
4.5 DICGC Insurance Premium Expenses	3,67,24,907.00	3,14,61,052.00
4.6 Insurance Premium Expenses	37,01,266.89	39,50,644.92
4.7 GST Expenses	39,84,972.65	27,89,373.88
Total of [4]	6,86,86,490.69	6,52,22,135.37
5. Law Charges		
5.1 Legal & Professional Fees	8,89,447.00	11,39,755.00
5.2 Advocate Fees	---	---
Total of [5]	8,89,447.00	11,39,755.00
6. Postage, Telegrams and Telephone Charges		
6.1 Postage, Telegrams and Telephone Charges	18,01,538.26	17,27,691.44
6.2 Lease Line Rent Charges	52,80,115.17	29,47,699.93
Total of [6]	70,81,653.43	46,75,391.37

Continue on next page...

Profit and Loss Account for the year ended on 31.03.2022

[Amount in ₹]

Income	Amount 31.03.2022	Amount 31.03.2021
1. Interest and Discount		
a. Interest Earned on Advances	136,28,12,129.66	150,60,95,313.13
Total of [a]	136,28,12,129.66	150,60,95,313.13
b. Interest Earned on Deposits		
1. On Deposits With Other Banks	21,40,23,490.00	21,75,27,090.41
2. On Call Money Deposits	1,29,33,171.42	1,54,28,261.00
Total of [b]	22,69,56,661.42	23,29,55,351.41
c. Interest Earned on Investments		
1. On State Government Sec. (SGL)	39,12,97,404.66	37,67,49,109.31
2. On Central Government Sec. (SGL)	33,01,46,931.90	21,24,21,289.81
3. On T-Bills (SGL)	3,37,54,737.00	19,01,663.00
4. on Non-SLR Security	12,225.00	8,150.50
5. Amortization of Premium of Govt. Securities	(33,69,607.00)	(25,67,927.00)
Total of [c]	75,18,41,691.56	58,85,12,285.62
d. Interest Earned on Balance with RBI	---	---
Total of [1 (a+b+c+d)]	234,16,10,482.64	232,75,62,950.16
2. Commission, Exchange and Brokerage	1,32,44,553.63	39,33,502.16
3. Subsidies and Donations	---	---
4. Income From Non-banking Assets and Profit From Sale of or Dealing With Such Assets	---	---
5. Other Receipts		
5.1 Documents Charges	5,64,54,858.84	5,79,88,882.25
5.2 Locker Rent	1,24,61,711.59	1,20,90,972.82
5.3 Insurance Commission Income	47,32,574.00	61,55,236.79
5.4 Loan prepayment charges	10,60,265.20	13,95,914.00
5.5 Profit on Sale of Investments	7,09,27,612.06	25,05,77,965.08
5.6 Recovery of Bad Debts written off	1,42,000.00	---

Continue on next page...

[Amount in ₹]		
Expenditure	Amount 31.03.2022	Amount 31.03.2021
7. Auditor's Fees	45,63,450.00	20,73,595.00
8. Depreciation on and Repairs to Property		
8.1 Maintenance Service Charges	2,55,67,448.23	3,04,33,147.55
8.2 Building, Furniture Repairing & Maintaining Expenses	17,70,778.98	40,25,891.38
8.3 Depreciation on Fixed Assets	1,96,84,167.00	1,94,09,449.00
8.4 Vehicle Expenses for Two Wheelers	1,32,931.00	24,590.00
Total of [8]	4,71,55,325.21	5,38,93,077.93
9. Stationery, Printing and Advertisement Etc.		
9.1 Stationery, Printing etc.	39,22,743.65	41,01,489.29
9.2 Advertisement and Business Development Expenses	97,18,510.58	45,22,649.00
Total of [9]	1,36,41,254.23	86,24,138.29
10. Loss From Sale of or Dealing With Non-banking Assets	---	---
11. Other Expenditure (Annexure 3)	7,37,12,271.98	1,61,07,660.50
12. Provisions and Contingencies (Annexure 4)	27,28,00,000.00	49,25,28,844.20
13. Balance of Profit	57,26,78,386.44	43,93,25,769.82
Total of Profit & Loss Account	268,04,38,012.70	266,95,72,507.57

As per our report of even dated

For **M/s. R K Doshi & Co LLP**
Chartered Accountants

Bharat J. Mithani
Partner
Membership No. 032536
FRN : 102745W / W100242

For, **The Co-Operative Bank of Rajkot Ltd.**

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Manager

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DGM

Julie Savalia
CEO

Jitubhai Vasoya
Director

Tusharbai Lunagariya
Director

Harshad Malani
Chairman

Place : Rajkot
Date : 13.06.2022

[Amount in ₹]

Income	Amount 31.03.2022	Amount 31.03.2021
Other Income		
5.7 Cheque Return Charges	28,59,848.00	31,51,750.00
5.8 Incidental Charges	3,156.25	8,669.75
5.9 Cash Handling Charges	10,83,221.57	10,63,912.67
5.10 Other Misc Income	54,950.73	81,184.62
5.11 Surplus on Sale of Fixed Assets	40,811.32	6,714.07
5.12 Stationery Charges	6,85,067.21	3,67,883.86
5.13 ATM Charges Income	39,690.00	32,810.00
5.14 Rent Income of P2F Center	1,25,865.88	(46,000.00)
5.15 Duplicate Certificate Fees	740.00	800.00
5.16 Franking Income	5,95,000.00	11,90,000.00
5.17 Income Received from Electricity Deposit	22,087.00	47,737.50
5.18 Recover of legal expense related to NPA A/c	85,930.00	20,243.00
5.19 POS Machine charge recover	20,870.00	58,914.00
5.20 Deferred Tax Income	27,67,785.66	5,72,949.27
5.21 MNCB Deposit Written Back	1,00,00,000.00	10,00,000.00
5.22 Award and Incentives	3,53,900.00	2,50,700.00
5.23 NFS Charges Income	47,64,322.25	20,19,940.57
5.24 Income Received from Old Record Destroyed	---	38,875.00
5.25 Interest Received on Income Tax Refund	53,663.00	---
5.26 Bad & Doubtful Debt Reserve written back	12,90,00,000.00	---
5.27 Income Tax Provision written back	2,72,47,045.87	---
Total of [5]	32,55,82,976.43	33,80,76,055.25
6. Loss (if any)	---	---
Total of Profit & Loss Account	268,04,38,012.70	266,95,72,507.57

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Partner
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Place : Rajkot
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Chairman

Annexure 1 [Forming part of Balance Sheet] Detail Breakup of Deposits

[Amount in ₹]

Deposits [In India]	As On 31.03.2022	As On 31.03.2021
Current Deposits		
Fixed Overdraft [Credit Balance]	2,74,63,259.41	5,49,87,577.11
Secured Overdraft [Credit Balance]	1,26,04,688.46	6,26,51,672.26
Current Deposits	227,63,82,924.30	196,78,06,186.43
Cash Credit [Credit Balance]	3,42,46,825.35	3,90,67,093.44
Staff SOD [Credit Balance]	50,50,027.29	65,03,703.40
Sub Total	235,57,47,724.81	213,10,16,232.64
Savings Deposits		
Savings Bank Deposits	845,81,30,203.40	776,19,65,788.81
Member's Savings Deposits	4,48,603.49	2,99,27,345.01
Locker Savings Deposits	46,74,44,610.12	41,01,97,815.85
Special Savings Deposits	1,64,92,968.47	2,16,90,015.89
Trust Fund Deposits	4,06,221.44	3,94,323.44
Sub Total	894,29,22,606.92	822,41,75,289.00
Term Deposits		
Simple Term Deposits	21,84,77,456.00	22,84,48,121.00
Double Term Deposits	1,28,467.00	1,22,643.00
Reinvestment Deposits	1099,03,74,574.50	1081,01,43,287.50
Recurring Deposits	7,64,35,603.00	6,40,22,028.00
Locker Deposits	2,73,881.00	2,93,704.00
Monthly Term Deposits	364,96,45,561.00	323,68,90,096.00
Quarterly Term Deposits	179,75,06,960.80	167,38,46,128.80
Fix Deposit (366 Days)	11,23,002.00	11,56,777.00
Sub Total	1673,39,65,505.30	1601,49,22,785.30
Total	2803,26,35,837.03	2637,01,14,306.94

Annexure 2 [Forming part of Balance Sheet] Details Breakup of Advances

[Amount in ₹]

Loans & Advances [In India]	As On 31.03.2022	As On 31.03.2021
Short Term Loans, CC, OD & Bills Discounted		
Cash Credits	416,16,90,551.20	415,02,62,311.61
Secured Overdraft	406,00,87,257.32	361,32,33,552.68
Fixed Overdraft	32,17,37,850.19	35,51,30,657.72
Temporary Overdraft	8,14,207.77	8,14,207.77
Loans Against Fixed Deposits	7,99,13,285.00	9,40,81,880.00
Loans Against NSC / KVP / LIC Policies	53,66,257.00	21,91,593.00
Staff Secured Overdraft	4,26,15,417.23	4,65,49,559.16
Staff Festival Advances	4,200.00	---
Sub-Total	867,22,29,025.71	826,22,63,761.94
Medium & Long Term Loans		
Personal Loan	3,65,94,049.50	4,57,25,035.00
Machinery Loan	323,59,01,846.70	327,23,72,163.89
Vehicle Loan	3,03,16,230.28	3,63,16,003.10
Staff Housing Loan	17,70,62,070.00	16,75,09,733.00
Home Loan	43,97,90,753.75	46,06,62,823.76
Mortgage Loan	4,32,28,188.33	5,73,58,964.88
Industrial Loan	97,86,61,981.45	116,33,80,609.34
Business Loan	261,08,71,654.24	238,93,32,304.85
Medical Equipment Loan	4,55,45,019.23	2,47,76,502.64
Staff Car Loan	84,33,164.00	74,81,120.00
Furniture and Fixure Loan	2,58,25,254.00	---
Gold Loan	1,39,87,741.20	1,18,15,833.00
Agriculture Loan (Erstwhile Yawal Bank)	6,82,224.00	6,82,224.00
Awarded Loan (Erstwhile Yawal Bank)	29,961.00	29,961.00
Atmanirbhar Loan Part - A [up to 1 Lacs]	1,11,34,031.00	2,20,16,386.00
Atmanirbhar Loan Part - B [up to 2.50 Lacs]	72,46,649.00	1,21,33,098.00
Sub-Total	766,53,10,817.68	767,15,92,762.46
Total	1633,75,39,843.39	1593,38,56,524.40

Annexure 3 [Forming part of Expenditure]

[Amount in ₹]

Other Expenditure	Amount 31.03.2022	Amount 31.03.2021
1. Function Expenses	8,27,677.00	11,95,127.00
2. Security Guard Expenses	54,74,482.00	55,09,608.00
3. Loss From Sale of other Fixed Assets	80,325.39	2,70,355.19
4. Miscellaneous Expenses	8,11,551.10	2,01,738.15
5. Hospitality Expenses	24,63,018.40	18,69,112.05
6. Conveyance, Tours & Travel Expenses	13,59,035.97	2,06,515.00
7. Remittance Expenses	1,46,210.00	1,05,843.00
8. Books, Periodicals and Newspaper	35,185.00	22,075.00
9. Membership Fees	4,31,000.00	5,96,500.00
10. SGL A/c Operating Charges	1,46,472.00	1,17,355.00
11. ATM Card Expenses	81,919.86	86,745.12
12. Commission Expenses	31,88,057.67	28,37,669.08
13. Cash Handling Charges	32,799.78	1,311.75
14. NFS Charges	20,84,258.80	23,69,182.50
15. PAN Bulk Verification Expense	13,080.00	13,080.00
16. Credit Information Report Charge	5,018.00	---
17. Petrol & Diesel Expense	5,70,138.46	2,33,455.00
18. Switching Service Expense	5,28,833.00	2,00,691.00
19. Cersai - CKYC Charge	---	---
20. Legal Expenses related to NPA Accounts	84,258.00	1,07,900.00
21. Rounding off	258.69	0.66
22. POS machine Charges	1,70,730.00	1,63,397.00
23. Stamp duty on purchase of unit of mutual fund	1,87,490.64	---
24. Broken period int. expenses on purchase of G-Sec.	5,49,90,472.22	---
Total	7,37,12,271.98	1,61,07,660.50

Annexure 4 [Forming part of Expenditure]

[Amount in ₹]

Provisions and Contingencies	Amount 31.03.2022	Amount 31.03.2021
1. Provision for Income Tax - For Current Year	15,50,00,000.00	21,50,56,519.00
2. Short Income Tax Provision for Previous Financial Year	---	11,72,325.20
3. Provision against Bad & Doubtful Debts	---	11,75,00,000.00
4. General Provision for standard assets	---	1,50,00,000.00
5. Provision for Fraud	3,90,00,000.00	---
6. Provosion for GGCA (Group Gratuity Scheme)	1,15,00,000.00	1,87,00,000.00
7. Provision for GLES (Group Leave Encashment Scheme)	1,23,00,000.00	1,51,00,000.00
8. Reserve for Contigent Liability Income Tax	---	---
9. Provision for Investment Depreciation Fund	2,50,00,000.00	8,00,00,000.00
10. Provision for Cyber Security	3,00,00,000.00	3,00,00,000.00
Total	27,28,00,000.00	49,25,28,844.20

Significant accounting policies

1. *Background*

The Co-Operative Bank of Rajkot Ltd. was established on **24th November, 1980**. The bank is a Multi-State Non-Scheduled Co-Operative Bank having **27 branches** in 2 states as on 31st March, 2022.

2. *Basis of Preparation*

The financial statements have been prepared and presented under the historical cost convention (as modified by revaluation of premises), on going concern and accrual basis of accounting, unless otherwise stated and are in accordance with statutory requirements prescribed under the Banking Regulation Act 1949 and the Multi State Co-operative Societies Act & Rules 2002, circulars and guidelines issued by the Reserve Bank of India ('RBI') from time to time, the Accounting Standards ('AS') issued and the guidelines issued by the Institute of Chartered Accountants of India ('ICAI') to the extent applicable and current practices prevailing within the banking industry in India.

3. *Use of Estimates*

The preparation of the financial statements, requires the management to make estimates and assumptions considered in the reported amounts of assets and liabilities (including contingent liabilities) as of the date of the financial statements and the reported income and expenses for the reporting period. Management believes that the estimates used in the preparation of the financial statements are prudent and reasonable. Actual results could differ from these estimates. Any revision in the accounting estimates is recognized prospectively in the current and future periods.

4. *Investments*

i. Classification of Investment

In accordance with guidelines issued by the RBI, the Bank classifies its investment portfolio into the following three categories:

- a. **'Held to Maturity'** - Securities acquired by the Bank with the intention to hold till maturity.
- b. **'Held for Trading'** - Securities acquired by the Bank with the intention to trade.
- c. **'Available for Sale'** - Securities which do not fall within the above two categories are classified as 'Available for sale'.

Disclosure of investment under three categories mentioned above is under five classifications viz.

- 1 Government securities (Central & State)
- 2 Other approved securities
- 3 Shares of other Co-Operative institutions
- 4 Bonds of PSUs
- 5 Others

ii. Valuation of Investments

- a. **'Held to Maturity'** - These investments are carried at their acquisition cost. Any premium on acquisition is amortized over the balance period to maturity at yearly interval. The book value of security is reduced to the extent of amount amortized during the relevant accounting period.
- b. **'Held for Trading'** - The individual script in the HFT category is marked to market at the year end. The net resultant depreciation in each classification is recognized in the Profit and Loss Account. Net Appreciation, if any, is ignored.
- c. **'Available for Sale'** - The individual script in the AFS category is marked to market at the year end. The net resultant depreciation in each classification is recognized in the Profit and Loss Account. Net Appreciation, if any, is ignored.

In case of shares, bonds & other investments, the script wise appreciation is ignored. Market value of government securities (excluding treasury bills) is determined on the basis of the price list published by the RBI or the prices periodically declared by PDAI jointly with FBIL for valuation at year-end. In case of unquoted government securities, market price or fair value is determined as per the rates published by FBIL.

Market value of other approved securities is determined based on the yield curve and spreads provided by FBIL.

Treasury bills are valued at carrying cost.

- d. Broken period interest on debt instruments pertaining to investments paid at the time of acquisition are treated as a revenue item.
- e. Profit in respect of investments sold/redeemed from 'AFS/HFT' category is included in Profit on Sale of Investments.

The Co-Operative Bank of Rajkot Ltd.

5. *Advances*

The classification of advances into Standard, Sub-standard, Doubtful and Loss assets as well as provision on non-performing advances has been arrived at in accordance with the guidelines issued by the RBI from time to time. In addition to this, a general provision on standard assets has been made as per the RBI guidelines from time to time.

The overdue interest in respect of non-performing advances are provided separately under 'Overdue Interest Reserve' as per the directives issued by the RBI.

Amounts recovered against bad debts written off in earlier years are recognized in the Profit & Loss account.

6. *Fixed Assets and Depreciation*

Fixed assets are stated at cost (except in the case of premises which were re-valued based on values determined by approved valuer) less accumulated depreciation and impairment, if any. Cost includes incidental expenditure incurred on the assets before they are ready for intended use.

The depreciation on assets acquired till September 30th, is provided for the whole year otherwise the same are depreciated at 50% of the normal rates.

No depreciation is provided on the fixed assets sold or discarded during the year.

Depreciation is charged over the estimated useful life of the fixed asset on Written Down Value (WDV) except on Computer & Peripherals including software on which depreciation is charged according to Straight Line Method (SLM) @ 33.33% as per RBI guidelines.

The depreciation on fixed assets is calculated on the basis of methods and rates as mentioned below:

Fixed Asset	Depreciation Method used	Rate of Depreciation
Land	-	-
Building	WDV	10.00 %
Computer & Peripherals	SLM	33.33 %
Other Equipments	WDV	25.00 %
Electric Equipments	WDV	15.00 %
Furniture & Fixtures	WDV	10.00 %
Vehicles	WDV	15.00 %

7. Revenue Recognition (AS 9)

1. Income

- a) Interest and other income are being accounted on accrual basis except following which are recognized on realization basis as per RBI guidelines.
- Interest on NPA
 - Locker Rent
 - Commission Income
 - Interest on Government securities, debentures and other fixed income securities is recognized on a period proportional basis. Income on discounted instruments is recognized over the tenor of the instrument on a straight line basis.

2. Expense

- a) Revenue expenditure is accounted for on accrual basis except the following which are recognized on payment basis
- Postage, Telephone, Electricity & Local authorities dues
 - Leave Encashment Payment.
- b) While calculating the amount of provision for interest on Savings Bank Deposits and Matured Fixed Deposits on the last day of the accounting period, for the product of the last day, the product of the second last day is reckoned.

8. Deposit For Services

The Deposit for Services like Telephone, Telex etc. except Electricity Deposit paid to the concerned authorities are written off as expenditure in the year in which relevant service connection is installed.

9. Employee Benefits (AS 15)

i. Provident Fund

Retirement benefit in the form of provident fund is a defined benefit plan wherein the contributions are charged to the Profit and Loss Account of the year when the contributions to the fund are due. The Bank's contribution to provident fund is accounted for on the basis of contribution to the scheme. Provident Fund contributions are made to the separately established for the purpose and the scheme administered by Regional Provident Fund Commissioner (RPFC), as applicable. The rate which the annual interest is payable to the beneficiaries by the trusts is being administered by the government.

ii. Gratuity

The bank operates defined benefit plan for its employees, viz. gratuity liability. The cost of providing benefits under these plans is determined on the basis of actuarial valuation at each year-end. The bank has obtained a Unit Linked Insurance policy and maintaining fund under trust deed with Life Insurance Corporation of India (LIC) and with Aditya Birla Sun Life Insurance Co. Ltd. for gratuity payments to employees. The shortfall, if any, between the present value of the benefit obligation and the fair value of plan assets as on 31st March is provided for and recognized as expenses in the profit and loss account.

iii. Leave Encashment on Retirement

The bank operates defined benefit plan for its employees, viz. leave encashment liability. The cost of providing benefits under these plans is determined on the basis of actuarial valuation at each year-end. The bank has obtained a Unit Linked Insurance policy and maintaining fund under trust deed with Life Insurance Corporation of India (LIC) for gratuity payments to employees. The bank has also obtained a policy with India First Life Insurance Co. The shortfall, if any, between the present value of the benefit obligation and the fair value of plan assets as on 31st March is paid /provided for and recognized as expenses in the profit and loss account.

iv. Superannuation

Retirement benefit in the form of LIC Superannuation plus Plan is a unit linked defined contribution plan for management of Superannuation Fund. Superannuation plus Plan is suitable for bank with employees desiring to have flexibility of choice of investment. The value of units in respect of the member shall be the number of units held under the chosen fund type multiplied by the corresponding NAV. The annual contribution is treated as a deductible business expenses in term of Section 36 (1) (iv) of the Income Tax Act, 1961. Employees have option to join the scheme.

v. National Pension Scheme (NPS)

Retirement benefit in the form of National Pension Scheme (NPS) has been introduced by the Central Government to appoint the regulatory body, Pension Fund Regulatory and Development Authority (PFRDA) for NPS. The bank contributing to the NPS on behalf of an employee will get deduction from his income (i.e. employer's income) an amount equivalent to the amount contributed or 10% of BASIC SALARY + DA of the employee, whichever is less (Section 36 (1) (iv a) of the Income Tax Act, 1961). Employees have option to join the scheme.

10. Segment Reporting (AS 17)

The indicative formats for disclosure under 'AS 17 – Segment Reporting' are as below:-

Part A : Business Segments

[₹ in Crore]

Business Segments	Treasury		Corporate/ Wholesale Banking		Retails Banking		Other Banking Business		Total	
	Current Year	Previous Year	Current Year	Previous Year	Current Year	Previous Year	Current Year	Previous Year	Current Year	Previous Year
Revenue										
Result	82.27	83.91	88.86	107.56	49.43	43.05	46.48	32.38	265.04	266.90
Unallocated expenses									183.50	173.77
Operating profit									81.54	93.13
Income taxes									(-)15.50	(-)21.50
Extraordi- nary profit / loss	(-)02.50	(-)08.00	---	---	---	---	(-)06.28	(-)19.69	(-)08.78	(-)27.69
Net profit									57.27	43.94

Business Segments	Treasury		Corporate/ Wholesale Banking		Retails Banking		Other Banking Business		Total	
	Current Year	Previous Year	Current Year	Previous Year	Current Year	Previous Year	Current Year	Previous Year	Current Year	Previous Year
Other information										
Segment assets	1138.19	1067.48	1035.87	916.68	597.89	676.70	508.65	440.42	3280.60	3101.28
Unallocated assets									112.63	110.00
Total assets									3393.23	3211.28
Segment liabilities	---	---	---	---	---	---	3352.46	3170.71	3352.46	3170.70
Unallocated liabilities									40.77	40.58
Total liabilities									3393.23	3211.28

Part B: Geographic segments

[₹ in Crore]

Business Segments	Domestic		International		Total	
	Current Year	Previous Year	Current Year	Previous Year	Current Year	Previous Year
a) Revenue	265.04	266.90	---	---	265.04	266.90
b) Assets	3393.23	3211.28	---	---	3393.23	3211.28

11. *Related Party Disclosures (AS 18)*

Since Mrs. Julie Savalia, Chief Executive Officer (CEO) of the bank is single party under the category of Key Management Personnel, no further details need to be disclosed in terms of RBI circular.

12. *Operating Leases (AS 19)*

Lease rental obligations in respect of assets taken on operating lease are charged to Profit and Loss Account on straight-line basis over the lease term. Initial direct costs are charged to profit and loss account.

13. *Income Tax (AS 22)*

- i. Provision for current tax is made on the basis of estimated taxable income for the year.
- ii. Deferred tax is recognized, subject to consideration of prudence, on timing difference, representing the difference between taxable incomes and accounting income that originated in one period and is capable of reversal in one or more subsequent periods. Deferred tax assets and liabilities are measured using tax rates and tax laws that have been enacted or substantially enacted by the Balance Sheet date.

The accounting policies which are material or critical in determining the results of operations for the year or financial position as set out in the financial statements are in consistence with those adopted in the financial statements for the previous year. The financial statements are prepared on accrual basis except as stated otherwise in the financial statements.

For, **The Co-Operative Bank of Rajkot Ltd.**

Place : Rajkot
Date : 13.06.2022

Mrs. Julie Savalia
Chief Executive Officer (CEO)

NOTES TO ACCOUNTS

1. Regulatory Capital

a) Composition of Regulatory Capital

[₹ in Crore]

Sr. No.	Particulars	Current Year 31.03.2022	Previous Year 31.03.2021
i)	Paid up share capital and reserves	362.32	334.08
ii)	Other Tier 1 capital	---	---
iii)	Tier 1 capital (i + ii)	362.32	334.08
iv)	Tier 2 capital	57.60	43.56
v)	Total capital (Tier 1+Tier 2)	419.92	377.64
vi)	Total Risk Weighted Assets (RWAs)	1806.17	1669.93
vii)	Paid-up share capital and reserves as percentage of RWAs	20.06%	20.01%
viii)	Tier 1 Ratio (Tier 1 capital as a percentage of RWAs)	20.06%	20.01%
ix)	Tier 2 Ratio (Tier 2 capital as a percentage of RWAs)	03.19%	02.61%
x)	Capital to Risk Weighted Assets Ratio (CRAR) (Total Capital as a percentage of RWAs)	23.25%	22.61%
xi)	Leverage Ratio	Not Applicable	
xii)	Percentage of the Shareholding of -		
	a) Government of India	---	---
	b) State Government (Specify name)	---	---
	c) Sponsor Bank	---	---
xiii)	Amount of paid-up equity capital raised during the year	(-) 05.99	(-) 05.75
xiv)	Amount of non-equity Tier 1 capital raised during the year,	Not Applicable	
xv)	Amount of Tier 2 capital raised during the year,	---	---

b) Draw down from Reserves

According to RBI guidelines for BDDR, Bank has excess BDDR reserve against the requirement. So, there exist surplus accumulated amount in BDDR reserve in the books of Banks. Therefore, **Rs. 12.90 Cr.** is transferred from BDDR to other reserve fund in such a way to take advantage of Tier I/II capital.

2. Asset liability management

a) Maturity pattern of certain items of assets and liabilities

[₹ in Crore]

	Day 1	2 to 7 Days	8 to 14 Days	15 to 30 Days	31 Days to 2 Months	Over 2 Months and to 3 Months	Over 3 Months and up to 6 Months	Over 6 Months and up to 1 Year	Over 1 Year and up to 3 Years	Over 3 Years and up to 5 Years	Over 5 Years	Total
Deposits	130.42	12.18	11.65	26.01	43.14	57.40	177.86	295.23	1819.41	229.96	---	2803.26
Advances	59.36	2.02	0.40	86.73	35.02	58.37	144.52	491.03	74.32	133.06	548.92	1633.75
Investments	120.98	---	---	---	19.82	---	---	0.02	25.68	88.95	882.74	1138.19
Borrowings	---	---	---	---	---	---	---	---	---	---	---	---
Foreign Currency assets	---	---	---	---	---	---	---	---	---	---	---	---
Foreign Currency liabilities	---	---	---	---	---	---	---	---	---	---	---	---

b) **Liquidity Coverage Ratio (LCR)**

(Not Applicable to UCBs)

c) **Net Stable Funding Ratio (NSFR)**

(Not Applicable to UCBs)

3. **Investments**

a) **Composition of Investment Portfolio**

As on 31.03.2022

[₹ in Crore]

Particular	Investment in India						Investment outside India					Total Investments
	Government Securities	Other Approved Securities	Shares	Debenture and Bonds	Subsidiaries and/or Joint Ventures	Others	Total Investments in India	Government Securities (including local authorities)	Subsidiaries and/or Joint Ventures	Other	Total Investments outside India	
Held to Maturity												
Gross	634.37	---	---	---	---	---	634.37	---	---	---	---	634.37
Less: Provision for non-performing investments (NPI)	---	---	---	---	---	---	---	---	---	---	---	---
Net	634.37	---	---	---	---	---	634.37	---	---	---	---	634.37
Available for Sale												
Gross	372.92	---	---	---	---	120.98	493.90	---	---	---	---	493.90
Less: Provision for depreciation and NPI	---	---	---	---	---	---	---	---	---	---	---	---
Net	372.90	---	---	---	---	120.98	493.90	---	---	---	---	493.90
Held for Trading												
Gross	09.92	---	---	---	---	---	09.92	---	---	---	---	09.92
Less: Provision for depreciation and NPI	00.10	---	---	---	---	---	00.10	---	---	---	---	00.10
Net	09.82	---	---	---	---	---	09.82	---	---	---	---	09.82
Total Investments	1017.21	---	---	---	---	120.98	1138.19	---	---	---	---	1138.19
Less: Provision for non-performing investments	---	---	---	---	---	---	---	---	---	---	---	---
Less: Provision for depreciation and NPI	00.10	---	---	---	---	---	00.10	---	---	---	---	00.10
Net	1017.11	---	---	---	---	120.98	1138.09	---	---	---	---	1138.09

* Bank has enough balance of IDR as per RBI norms.

As on 31.03.2021

[₹ in Crore]

Particular	Investment in India							Investment outside India				Total Investments
	Government Securities	Other Approved Securities	Shares	Debenture and Bonds	Subsidiaries and/or Joint Ventures	Others	Total Investments in India	Government Securities (including local authorities)	Subsidiaries and/or Joint Ventures	Other	Total Investments outside India	
Held to Maturity												
Gross	610.61	---	---	---	---	---	610.61	---	---	---	---	610.61
Less: Provision for non-performing investments (NPI)	---	---	---	---	---	---	---	---	---	---	---	---
Net	610.61	---	---	---	---	---	610.61	---	---	---	---	610.61
Available for Sale												
Gross	436.67	---	---	---	---	20.20	456.87	---	---	---	---	456.87
Less: Provision for depreciation and NPI	08.09	---	---	---	---	---	08.09	---	---	---	---	08.09
Net	428.58	---	---	---	---	20.20	448.78	---	---	---	---	448.78
Held for Trading												
Gross	---	---	---	---	---	---	---	---	---	---	---	---
Less: Provision for depreciation and NPI	---	---	---	---	---	---	---	---	---	---	---	---
Net	---	---	---	---	---	---	---	---	---	---	---	---
Total Investments	1047.28					20.20	1067.48					1067.48
Less: Provision for non-performing investments	---	---	---	---	---	---	---	---	---	---	---	---
Less: Provision for depreciation and NPI	08.09	---	---	---	---	---	08.09	---	---	---	---	08.09
Net	1039.19	---	---	---	---	20.20	1059.39	---	---	---	---	1059.39

b) Movement of Provisions for Depreciation and Investment Fluctuation Reserve

Particulars	[₹ in Crore]	
	Current Year	Previous Year
i) Movement of provisions held towards depreciation on investments		
a) Opening balance	09.59	01.59
b) Add: Provisions made during the year	02.50	08.00
c) Less: Write off / write back of excess provisions during the year	06.04	00.00
d) Closing balance	06.05	09.59
ii) Movement of Investment Fluctuation Reserve		
a) Opening balance	16.13	16.13
b) Add: Amount transferred during the year	07.50	00.00
c) Less: Drawdown	00.00	00.00
d) Closing balance	23.63	16.13
iii) Closing balance in IFR as a percentage of closing balance of investments in AFS and HFT/Current category	04.69%	03.53%

* To meet shortfall of IFR, bank will appropriate Rs. 04.50 Crore from net profit of current year, subject to AGM Approval.

c) Sale and transfers to/from HTM category

No security was sale/transfer to/from HTM category

d) Non-SLR investment portfolio

i) Non-performing non-SLR investments

Sr. No.	Particulars	[₹ in Crore]	
		Current Year	Previous Year
a)	Opening balance	--- NIL ---	--- NIL ---
b)	Additions during the year since 1st April		
c)	Reductions during the above period		
d)	Closing balance		
e)	Total provisions held (IDR)		

The Co-Operative Bank of Rajkot Ltd.

ii) Issuer Composition of Non-SLR Investments

Sr. No.	Issuer	[₹ in Crore]									
		Amount		Extent of Private Placement		Extent of 'Below Investment Grade' Securities		Extent of 'Unrated' Securities		Extent of 'Unlisted' Securities	
		Current Year	Previous Year	Current Year	Previous Year	Current Year	Previous Year	Current Year	Previous Year	Current Year	Previous Year
a)	PSUs	00.02	00.02	---	---	---	---	---	---	---	---
b)	FIs	---	---	---	---	---	---	---	---	---	---
c)	Banks	---	---	---	---	---	---	---	---	---	---
d)	Private Corporates	---	---	---	---	---	---	---	---	---	---
e)	Subsidiaries/ Joint Ventures	---	---	---	---	---	---	---	---	---	---
f)	Others	120.98	20.20	---	---	---	---	---	---	---	---
g)	Provision held towards depreciation	---	---	---	---	---	---	---	---	---	---
	Total	121.00	20.22	---	---	---	---	---	---	---	---

e) Repo Transactions

No such transactions has been carried out during the last year.

4. Asset Quality

a) Classification of advances and provisions held

Particular	[₹ in Crore]					Total
	Standard Total Standard Advances	Sub-Standard	Non - Performing Doubtful Loss		Total Non-Performing Advances	
Gross Standard Advances and NPAs						
Opening Balance	1519.00	09.40	60.52	04.46	74.38	1593.38
Add: Additions during the year					35.13	
Less: Reductions during the year*					15.79	
Closing balance	1540.03	04.91	85.13	03.68	93.72	1633.75
*Reductions in Gross NPAs due to:						
Upgradation					09.35	09.35
Recoveries (excluding recoveries from upgraded accounts)					06.44	06.44
Write-offs					---	---
Provisions (excluding Floating Provisions)						
Opening balance of provisions held	09.00	08.84	82.00	05.50	96.34	105.34
Add: Fresh provisions made during the year					---	---
Less: Excess provision reversed/ Write-off loans					12.90	12.90
Closing balance of provisions held	09.00	03.89	76.16	03.39	83.44	92.44
Net NPAs						
Opening Balance		---	---	---	---	
Add: Fresh additions during the year						
Less: Reductions during the year						
Closing Balance		00.96	07.22	---	08.18	08.18
Floating Provisions						
Opening Balance						---
Add: Additional provisions made during the year						---
Less: Amount drawn down during the year						---
Closing balance of floating provisions						---

Ratios (in per cent)	[₹ in Crore]	
	Current Year	Previous Year
Gross NPA to Gross Advances	05.74 %	04.67 %
Net NPA to Net Advances	00.53 %	00.00 %
Provision coverage ratio	89.03 %	129.52 %

b) Sector-wise Advances and Groos NPAs

Sr. No.	Sector	Current Year			Previous Year		
		Outstanding Total Advances	Gross NPAs	Percentage of Gross NPAs to Total Advances in that Sector	Outstanding Total Advances	Gross NPAs	Percentage of Gross NPAs to Total Advances in that Sector
i) Priority Sector							
a)	Agriculture and allied activities	04.25	00.07	01.65 %	01.88	00.07	03.72 %
b)	Advances to industries sector eligible as priority sector lending	47.94	30.75	64.14 %	87.63	35.15	40.11 %
c)	Services	00.49	00.46	93.88 %	00.97	00.46	47.42 %
d)	Personal loans	49.56	01.28	02.58 %	53.35	01.25	02.34 %
e)	Micro Enterprise	325.76	23.98	07.36 %	189.92	03.98	02.10 %
f)	Small Enterprise	506.63	17.07	03.37 %	482.22	16.19	03.36 %
g)	Medium Enterprise	211.29	---	---	131.33	---	---
h)	Renewable Energy	92.24	--	--	12.68	---	---
i)	Social Infra	16.42	02.78	16.93 %	15.32	---	---
j)	Other	03.86	00.53	13.73 %	05.03	00.57	11.33 %
	Sub-total (i)	1258.44	76.92	06.11 %	980.33	57.67	05.88 %
ii) Non-priority Sector							
a)	Agriculture and allied activities	---	---	---	---	---	---
b)	Industry	---	---	---	---	---	---
c)	Services	---	---	---	---	---	---
d)	Personal loans	---	---	---	---	---	---
e)	Real Estate	233.80	10.57	04.52 %	211.52	10.69	05.05 %
f)	Others	141.51	06.22	04.40 %	401.53	06.02	01.50 %
	Sub-total (ii)	375.31	16.79	04.47 %	613.05	16.71	02.73 %
	Total (i + ii)	1633.75	93.71	05.74 %	1593.38	74.38	04.67 %

c) Overseas assets, NPAs and revenue

Particulars	[₹ in Crore]	
	Current Year	Previous Year
Total Assets	---	---
Total NPAs	---	---
Total Revenue	---	---

d) Particulars of resolution plan and restructuring

- i) Particulars of resolution plan
(Not Applicable to UCBS)

ii) Details of accounts subjected to restructuring - **NIL**

[₹ in Crore]

Particular	Agriculture and allied activities		Corporates (excluding MSME)		Micro, Small and Medium Enterprises (MSME)		Retail (excluding agriculture and MSME)		Total	
	Current Year	Previous Year	Current Year	Previous Year	Current Year	Previous Year	Current Year	Previous Year	Current Year	Previous Year
Standard	Number of borrowers									
	Gross Amount									
	Provision held									
Sub-standard	Number of borrowers									
	Gross Amount									
	Provision held									
Doubtful	Number of borrowers									
	Gross Amount									
	Provision held									
Total	Number of borrowers									
	Gross Amount									
	Provision held									

--- NIL ---

e) Divergence in asset classification and provisioning

(Not Applicable to UCBs)

f) Disclosure of transfer of loan exposures

No such type of transfer is there during the F.Y.

g) Fraud Accounts

[₹ in Crore]

Particular	Current Year	Previous Year
Number of frauds reported	01	---
Amount involved in fraud	03.86	---
Amount of provision made for such frauds	03.90	---
Amount of Unamortised provision debited from 'other reserves' as at the end of the year	---	---

h) Disclosure under resolution framework for COVID-19 related stress

[₹ in Crore]					
Type of borrower	Exposure to accounts classified as Standard consequent to implementation of resolution plan— Position as at the end of the previous half-year (A)	Of (A), aggregate debt that slipped into NPA during the half-year	Of (A) amount written off during the half-year	Of (A) amount paid by the borrowers during the half- year	Exposure to accounts classified as Standard consequent to implementation of resolution plan— Position as at the end of this half-year
Personal Loans	---	---	---	---	---
Corporate persons	19.03	---	---	00.68	18.35
Of which MSMEs	19.03	---	---	00.68	18.35
Others	---	---	---	---	---
Total	19.03	---	---	00.68	18.35

5. Exposures

a) Exposure to real estate sector

[₹ in Crore]		
Category	Current Year	Previous Year
i) Direct Exposure		
a) Residential Mortgages – Lending fully secured by mortgages on residential property that is or will be occupied by the borrower or that is rented. Individual housing loans eligible for inclusion in priority sector advances shall be shown separately. Exposure would also include non-fund based (NFB) limits.	25.06	17.12
b) Commercial Real Estate – Lending secured by mortgages on commercial real estate (office buildings, retail space, multipurpose commercial premises, multifamily residential buildings, multi tenanted commercial premises, industrial or warehouse space, hotels, land acquisition, development and construction, etc.). Exposure would also include non-fund based (NFB) limits;	218.02	193.72
c) Investments in Mortgage-Backed Securities (MBS) and other securitized exposures –		
i. Residential	---	---
ii. Commercial Real Estate	---	---
ii) Indirect Exposure Fund based and non-fund-based exposures on National Housing Bank and Housing Finance Companies.	---	---
Total Exposure to Real Estate Sector	243.08	210.84

b) Exposure to capital market

Bank has no exposure to Capital Market.

c) Risk category-wise country exposure

Bank has no exposure to country Risk Category.

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d) Unsecured Advances

Particular	[₹ in Crore]	
	Current Year	Previous Year
Total unsecured advances of the bank	04.93	06.93
Out of the above, amount of advances for which intangible securities such as charge over the rights, licenses, authority, etc. have been taken	---	---
Estimated value of such intangible securities	---	---

e) Factoring exposure

Bank has no exposure to Factoring exposure.

f) Intra-group exposure

Bank has no exposure to Intra-group.

g) Unhedged foreign currency exposure

Bank has no exposure to unhedged foreign currency.

6. Concentration of deposits, advances, exposures and NPAs

a) Concentration of deposits

Particular	[₹ in Crore]	
	Current Year	Previous Year
Total deposits of the twenty largest depositors	151.20	129.68
Percentage of deposits of twenty largest depositors to total deposits of the bank	05.39 %	04.92 %

b) Concentration of advances

Particular	[₹ in Crore]	
	Current Year	Previous Year
Total advances to the twenty largest borrowers	629.18	663.27
Percentage of advances to twenty largest borrowers to total advances of the bank	38.51 %	41.63 %

c) Concentration of exposures

Particular	[₹ in Crore]	
	Current Year	Previous Year
Total exposure to the twenty largest borrowers/customers	629.18	663.27
Percentage of exposures to the twenty largest borrowers/ customers to the total exposure of the bank on borrowers/ customers	38.51 %	41.63 %

d) Concentration of NPAs

Particular	[₹ in Crore]	
	Current Year	Previous Year
Total Exposure to the top twenty NPA accounts	77.35	59.60
Percentage of exposures to the twenty largest NPA exposure to total Gross NPAs.	82.53 %	80.13 %

7. Derivatives

Bank has not entered into any transactions in derivatives.

8. Disclosures relating to securitisation

(Not Applicable to UCBs)

9. Off Balance Sheet SPVs sponsored

(Not Applicable to UCBs)

10. Transfer to depositor education and awareness fund (DEA Fund)

[₹ in Crore]

Particular	Current Year	Previous Year
Opening balance of amounts transferred to DEA Fund	07.07	05.60
Add : Amounts transferred to DEA Fund during the year	04.37	01.53
Less : Amounts reimbursed by DEA Fund towards claims	00.26	00.06
Closing balance of amounts transferred to DEA Fund	11.18	07.07

11. Disclosure of complaints

a) Summary information on complaints received by the bank from customers and from the Offices of Ombudsman

Sr. No.	Particular	Current Year	Previous Year
	Complaints received by the bank from its customers	---	---
1.	Number of complaints pending at beginning of the year	---	---
2.	Number of complaints received during the year	67	64
3.	Number of complaints disposed during the year	63	58
3.1	Of which, number of complaints rejected by the bank	03	06
4.	Number of complaints pending at the end of the year	01	---
	Maintainable complaints received by the bank from Office of Ombudsman	---	---
5.	Number of maintainable complaints received by the bank from Office of Ombudsman	---	---
5.1	Of 5, number of complaints resolved in favour of the bank by Office of Ombudsman	---	---
5.2	Of 5, number of complaints resolved through conciliation/mediation/ advisories issued by Office of Ombudsman	---	---
5.3	Of 5, number of complaints resolved after passing of Awards by Office of Ombudsman against the bank	---	---
6.	Number of Awards unimplemented within the stipulated time (other than those appealed)	---	---

Note: Maintainable complaints refer to complaints on the grounds specifically mentioned in Integrated Ombudsman Scheme, 2021 (Previously Banking Ombudsman Scheme, 2006) and covered within the ambit of the Scheme.

The Co-Operative Bank of Rajkot Ltd.

b) Top five grounds of complaints received by the bank from customers

Grounds of complaints, (i.e. complaints relating to)	Number of complaints pending at the beginning of the year	Number of complaints received during the year	% increase/decrease in the number of complaints received over the previous year	Number of complaints pending at the end of the year	number of complaints pending beyond 30 days
Current Year					
Ground - 1	---	60	07.14 %	01	---
Ground - 2	---	07	(-) 12.50 %	---	---
Ground - 3	---	---	---	---	---
Ground - 4	---	---	---	---	---
Ground - 5	---	---	---	---	---
Others	---	---	---	---	---
Total	---	67	04.69 %	01	---
Previous Year					
Ground - 1	---	56	---	---	---
Ground - 2	---	08	---	---	---
Ground - 3	---	---	---	---	---
Ground - 4	---	---	---	---	---
Ground - 5	---	---	---	---	---
Others	---	---	---	---	---
Total	---	64	---	---	---

12. Disclosure of penalties imposed by the Reserve Bank of India

The Reserve Bank of India (RBI) has imposed a monetary penalty of ₹4.00 lakh (Rupees four lakh only) in financial year 2021-2022 on the Bank for contravention of directions issued by RBI on 'Loans and advances to directors, relatives and firms / concerns in which they are interested'.

13. Disclosure on remuneration

(Not Applicable to UCBS)

14. Other Disclosures

a) Business Ratios

[₹ in Crore]

Particular	Current Year	Previous Year
i) Interest Income as a percentage to Working Funds	07.03 %	07.66 %
ii) Non-interest income as a percentage to Working Funds	01.02 %	01.13 %
iii) Cost of Deposits	05.03 %	05.52 %
iv) Net Interest Margin	03.25 %	03.52 %
v) Operating Profit as a percentage to Working Funds	01.82 %	02.24 %
vi) Return on Assets	02.45 %	03.07 %
vii) Business (deposits plus advances) per employee (Rs. in Crore)	19.29	17.48
viii) Profit per employee (based on gross profit)	00.35	00.39

b) Bancassurance Business

[₹ in Crore]

Commission Income	Current Year	Previous Year
Life Insurance Commission	00.42	00.65
General Insurance Commission	00.04	00.05
Other Commission	00.01	00.01
Total	00.47	00.71

c) Marketing and Distribution

No such type of income is received by the Bank.

d) Disclosures regarding priority sector lending certificate (PSLCS)

No PSL Certificate is purchased / sold during the year.

e) Provisions and Contingencies

[₹ in Crore]

Provision debited to Profit and Loss Account	Current Year	Previous Year
i) Provisions for NPI	---	---
ii) Provision towards NPA	---	11.75
iii) Provision made towards Income tax	15.50	21.51
iv) Other Provisions and Contingencies (with details)		
- Provision for Investment Depreciation Fund	02.50	08.00
- Provision for General Provision for Standard Assets	---	01.50
- Provision for Fraud	03.90	---
- Provision for Cyber Security	03.00	03.00
- Provision for GGCA	01.15	01.87
- Provision for GLES	01.23	01.51

f) Implementation of IFRs converged Indian Accounting Standards

(Not Applicable to UCBs)

g) Payment of DIGGC Insurance Premium

[₹ in Crore]

Particular	Current Year	Previous Year
i) Payment of DICGC Insurance Premium	03.82	03.41
ii) Arrears in payment of DICGC premium	---	---

h) Disclosure of facilities granted to directors and their relatives

No new / fresh advances granted to directors and their relative during the year under review. Further, other disclosure to director and their relatives loan as on 31.03.2022 is as under.

[₹ in Crore]						
Sr. No.	Name of Director	Name and relationship with director	Date of Sanction of Exposure	Amt. of Exp.	O/S Amt.	Type of Advances
01	Pranay Virani and Jayantilal Vasoya	Khodaldham Charitable Trust - Trustees	08.04.2021	19.12	01.91	Secured (FD-OD)
02	Kiranben Sejpal	Upenkumar Kotecha - Brother-in-law	20.02.2019	00.32	00.22	Secured
	Total			19.44	02.13	

i) Disclosure on amortisation of expenditure on account of enhancement in family pension of employees of banks

Not Applicable.

For **M/s. R K Doshi & Co LLP**
Chartered Accountants

Bharat J. Mithani
Partner
Membership No. 032536
FRN : 102745W / W100242

For, **The Co-Operative Bank of Rajkot Ltd.**

Bhumika Kamdar
Manager

Sanjiv Virparia
DGM

Julie Savalia
CEO

Jitubhai Vasoya
Director

Tusharbhai Lunagariya
Director

Harshad Malani
Chairman

Place : Rajkot
Date : 13.06.2022



Bank employees Mr. Bhismarajsinh Jhala – AGM and Mr. Divyesh Dudakiya – AGM receiving the award of "Best Co-operative Bank of Gujarat" at the hands of Chief Minister of Gujarat Shri Bhupendrabhai Patel.



Bank Employees Mrs. Avani Poojara– AGM And Mrs. Salome Singh– AGM receiving the award of "Best Investment Initiative" in Large UCB category in the ceremony programme hosted by Banking Frontier.



Raj Bank

The Co-Operative Bank of Rajkot Ltd.

Multi State Co-Operative Bank

 **'Sahakar Sarita', Panchnath Road,
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